

BLACKBUSHE AIRPORT CONSULTATIVE COMMITTEE

MINUTES OF THE MEETING HELD AT 19:00 ON TUESDAY 21st SEPTEMBER 2023

Present:	
Chris Gazzard	Blackbushe Airport [CG]
Michael Bagshaw	Chair [MB]
Cllr Tim Davies	Hampshire CC [TD]
Cllr Peter Cullum	Rushmoor BC [PC]
Cllr Richard Quarterman	Hart District Council [RQ]
Alison Hewitt	Yateley Society Chair [AH]
Mary Ferris	Yateley Society [MF]
Di Gardner	Yateley Society {DG]
Clare Silcock	Secretary [CS]

		Action required by
1	APOLOGIES FOR ABSENCE	
	Cllr Terry Hunt Blackwater & Hawley Town Council, Cllr Steve Thomas resigned Sandhurst Town Council, Cllr Sheila Davenport Sandhurst Town Council, Cllr Philip Todd Eversley, Diana Harvey resigned Hartley Wintney Parish Council	
2	MINUTES OF THE MEETING HELD ON 21st March 2023	
	The minutes of the meeting held on 21 st March 2023 were agreed as a true record. This was proposed by RQ and seconded by TD.	
3	MATTERS ARISING FROM THE MINUTES	
	There were no matters arising from the previous minutes	
4	AIRPORT MANAGER'S UPDATE	
	These minutes are in addition to the Airport Managers detailed presentation which should be referred to in conjunction with these minutes.	
	4.1 In the Business Performance – Executive movements are down from last year. Generally BBS has seen a reduction of movements of 5-10% in Europe for the smaller executive jets, and this is reflected in August which was the second worst month of the year so far for BBS, not helped by the poor weather, but it is usually one of the strongest months. Fuel sales for AvGas is down so far by 9% and the airport is are finding that aircraft are generally making shorter trips and not taking so much fuel. JetA1 was down by 20% - the airport has not had the volume of larger jets, especially the Falcons flying in and out, as they are now based and hangered in Southampton so do not need to use Blackbushe as much. The monthly movements showed June to be the best month in terms of volume. The annual movements	



graph shows an upward trend now since January 2021, and is above average over the last couple of years compared to the last 20 years.

4.2 – Noise Complaints – CG highlighted the various numbers in his presentation and explained that there have been 57 complaints to date this year. 23 of them have been from one person based in Yateley, who lives just on the edge of the noise abatement area. CG has not perceived any major themes, but has received a couple of new complaints from the Farnham area,. This is down to the aircraft sometimes having to hold over that area before crossing the Farnborough airspace, so there is not a lot BBS can do about this. There have been a couple of survey plane complaints, which again there is nothing that can be done about these as they have to fly over certain areas to do their job.

DG asked if the airport had had any complaints from the Blackwater area. CG responded that No the airport had not. Surprisingly BBS has only received 1 complaint from the Western edge of Yateley, other than the normal complainant. There had been one helicopter complaint from the 001 Adventure flights but thankfully it came early in the day and the airport was able to rectify what was happening and there was no further issues. This helicopter often travels between White Waltham and BBS.

RQ asked what had been done about Mr Hall's complaints (the multiple complainant) and CG explained that in the past CG had always emailed Mr Hall to explain in full detail what was being done about the complaint and the reason for the issue. However so many emails then went back and forth as Mr Hall was never satisfied with the response and it resulted in an irrational exchange. CG took the decision earlier this year to not get into any kind of discussion with Mr Hall, just log his complaint, action it internally, but not respond except for acknowledging the complaint. As detailed in the noise complaints everyone can see the action that has been taken by the airport.

CG recently attended a Vertiport presentation (a Vertiport is an area that can support the vertical take off and landing of an aircraft). One take away for him was that Noise is a real factor in allowing planning permission and the noise levels of aircraft need to be known. A member of the committee asked if there was a decibel level limit, but CG was not aware of one. The aircraft at BBS tend to be in the range of 60-80 Decibels.

TD asked if CG had seen the letter from Farnborough Airport to increase their flight numbers and how it might affect BBS. He responded that there will be a potential of fewer gaps to get the piston aircraft across the Southbound area of the Farnborough airspace, causing potentially more noise issues and he will be seeking reassurance from Farnborough that this won't be the case. He wasn't too worried about the type of jet traffic they take as BBS is significantly cheaper than FAB and more efficient in getting people on to planes, so a different market. There may be a benefit to BBS as FAB may concentrate on the bigger jets so meaning that more smaller jets could come in to BBS. He noted however that 5% of the

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current BBS traffic is executive jets, 95% is small piston aircraft. It could move to 10:90 if the BBS plans go ahead.

Michael, from the public gallery asked if BBS could request a different transit route and CG answered that he hoped that FAB would recognise and address this issue among others, prior to being asked, but it is something that he will look to raise if not. PC let the committee know that the next FAB consultation is at Farnborough Tech on 30th September between 10am – 3pm.

There was no further questions on noise, so TD asked if CG could move the Common Land issue further up the agenda as he had another meeting to go to.

4.3 Common Land Deregistration – BBS is still awaiting a decision from PINS, as the process has now gone full circle and back with the Planning Inspectorate to decide on the deregistration of a much smaller piece of land. The Inspector made an unaccompanied visit to the Airport on the 15th August and after that suggested that the patio of the café should not be included in the application. The Open Spaces society and HCC are in support of the Terminal Building and Café building to be deregistered, so BBS are hoping that at least this will agreed upon by the Planning Inspector.

In conjunction with the above, The airport team is currently working on a section 16 land exchange application – The airport bought Cottage Farm, whose location could be seen on the map Chris showed. CG went through the process and timescales for the preconsultation and public consultation periods, which he hoped would be complete by Christmas 2023.

TD asked if there were any plans for a roundabout to be built on the A30 entrance to BBS and CG explained that, in the original plan there was, but now the proposal would be to design a protected right turn instead.

TD departed the meeting at this time with apologies.

4.4 Blackbushe Events 2023

The **BBS Air Day** proved very successful again with approximately 3,000 people in attendance (2,837 tickets sold). CG said that there were plans to hold it the same weekend in 2024. However Peter Brown from the audience pointed out that there is a large air display planned at Duxford on the 1st June, so CG said he may well change the date!

MB asked if there had been any noise complaints and there was one when the Messerschmidt flew in the day before and there was one complaint on the day.

The **Twilight Runway Challenge** was again another success with over £40,000 raised for local causes. CMPP identify local initiatives for the larger corporate companies' workers to volunteer to help with these initiatives.

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CG to review



	4.5 Blackbushe Heritage Trust – The Viking has now arrived and the volunteers are busy stripping out the interior, restoring the fuselage, and painting the outside. They are looking to involve students from Farnborough Tech and BA Apprentices in this work. They continue to fund raise and they are holding some interesting monthly talks in the café at £10 a time.	
	4,6 – Climate Net Zero – RQ had asked for this to be added to the agenda and it will continue to be discussed at each committee meeting going forward. He explained that Hart DC had declared a climate emergency in 2021 with the aim of HDC being at net zero by 2035. The district as a whole has an aim of 2040. Hart have to date focused on leisure centres, bin collections, etc., but they are looking to raise awareness in the local business community	
	CG went through the various small initiatives that BBS have embraced such as switching to LED lights throughout the Terminal Building, installation of Smart thermostats and a new more efficient boiler, reduction in the electricity and oil usage over the last few years. BBS has installed unleaded fuel pumps, and electric car charging points. BBS is planning to install new runway lighting in 2024 with LED (slightly earlier than planned due to a storm blowing the whole runway light system). And it is looking to install solar panels on the Terminal building roof over the next few months with the aim of reducing the food waste from the café over the next few month. We have already started asking people whether they want salad with their food or not, to at least make an impact on reducing the wastage.	
	PC mentioned that Farnborough Airport claim to already be at net zero. CG said that he had looked at their information and would continue to look at new ways to achieve net zero.	
	RQ thanked Chris for his report on this and would report back to the HDC committee next week.	
5	MATTERS ARISING FROM THE PUBLIC & COMMITTEE	
	Rob Burrow from the public gallery asked what the timeline was for Land deregistration and building. CG gave his optimistic view as follows:	
	 Submit the land exchange application in November Hold Public Consultations through to Christmas 2023. Expectation is that the application will go to public enquiry which is likely to take a year, 	
	 BBS need to allow for a 3 month appeal time, so it is likely that there will be no building 2025. 	
	 In between times BBS will liaise with Hart District Council for permitted development for the smaller builds down the far end of the airport. RQ encouraged pre active engagement with Hart DC at this time. 	
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	 If BBS is allowed to build some hangars through permitted development then some building may start early 2025. A vision document has been prepared as a 20 year plan and this will be shown to all concerned during the consultation periods. Michael from the audience asked about the size of the hangars going forward as White Waltham's are slightly bigger than the BBS single use green polytunnel hangars and fit so many more aircraft in. CG explained that he would certainly be applying for larger hangars as single use was sustainable going forward. BBS hope to hold 10-20 aircraft in the hangars but BBS was mindful of the common land issue when installing the most recent hangars. These hangars will remain as there will still be a use for them, but we will remove the green hangars nearer to the café and rebuild there. 	
6	ANY OTHER BUSINESS – The meeting concluded with MB thanking Chris and his team for all of their hard work at the Airport.	
10	 FUTURE MEETING - The next meeting date will be Tuesday 12th March at the Pathfinder Café. It is expected that there will be an exceptional consultative committee meeting sometime in November at a venue tbc, with the sole focus of updating on the Common Land and Land Exchange process. 	CS to confirm

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Consultative Committee Update

21st September 2023

2023 Business Performance (Jan-Aug)

- 2023 has had it's ups and downs, but overall is down on 2022.
- Farnborough imposed a ban on small exec aircraft last year which pushed traffic our way, this didn't happen in 2023.
- Combined with poor weather, this dented exec movements and fuel sales.
- The airport is still performing above average, but August in particular was a financially disappointing month.

Movements	23Y AVG	2022	2023
GA Fixed Wing	20,878	25,482	27,815 (+9%)
GA Rotary	2,060	1,055	1,588 (+51%)
Executive Fixed Wing	729	1,008	724 (-28%)
Executive Rotary	2,027	578	544 (-6%)
Total	25,693	28,123	30,671 <i>(+9%)</i>

13Y AVG **Fuel Sales** 2022 2023 AVGAS 100LL Fuel Sales 199,047 234,379 212,494 (-9%) 28,821 (5Y) 38,527 41,058 (+7%) AVGAS UL91 Fuel Sales JET-A1 Fuel Sales 177,923 313,428 250,907 (-20%) Total 504,459 (-14%) 388,055 586,334

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2023 so far....

- ▶ The beginning of the year was strong in terms of numbers and financial performance.
- This dipped a little through April-May, and then rose again through June-July.
- We saw a much bigger dip in August, and we had set resource levels based on last year's volume. This resulted in a poor month financially, undoing all of the good work on the YTD.
- Helicopter Services have now well established their operation. Unlike Phoenix before them this is a mix of turbine and piston rotary, whereas Phoenix only had the pistons.
- Business traffic is down 20% on 2022, and there is a shift away from jets and multi-engine turbo props, to single engine turbo-props such as the Pilatus PC12.
- Current based aircraft are 86 and the average to date has been 88.

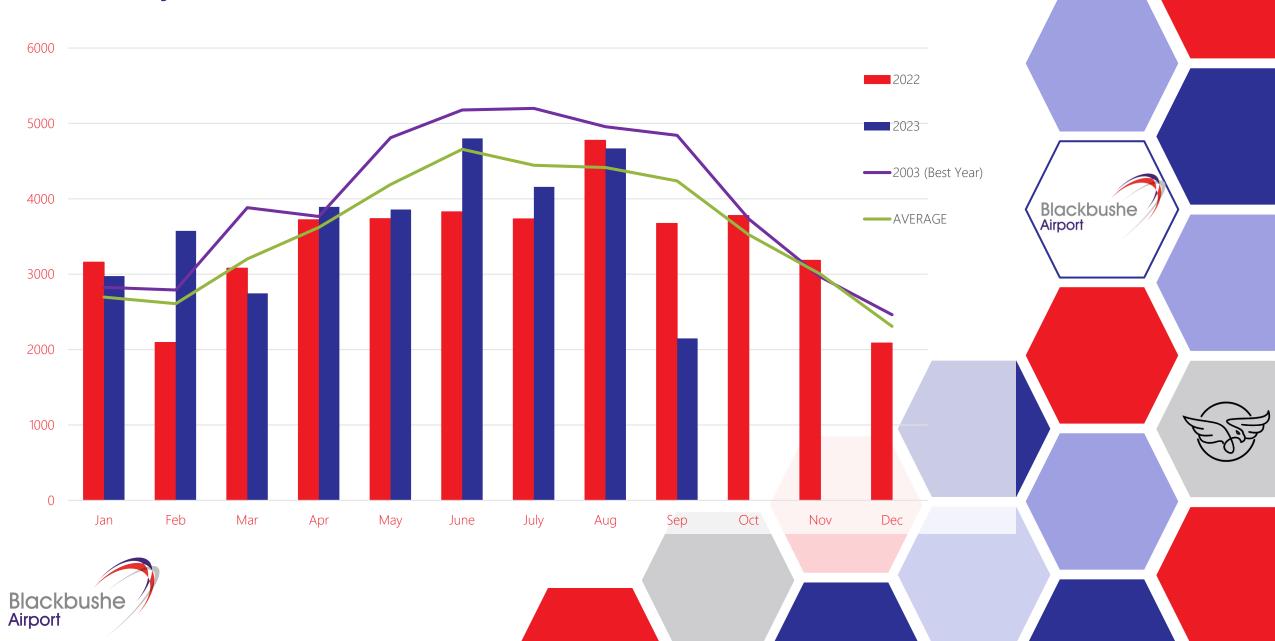




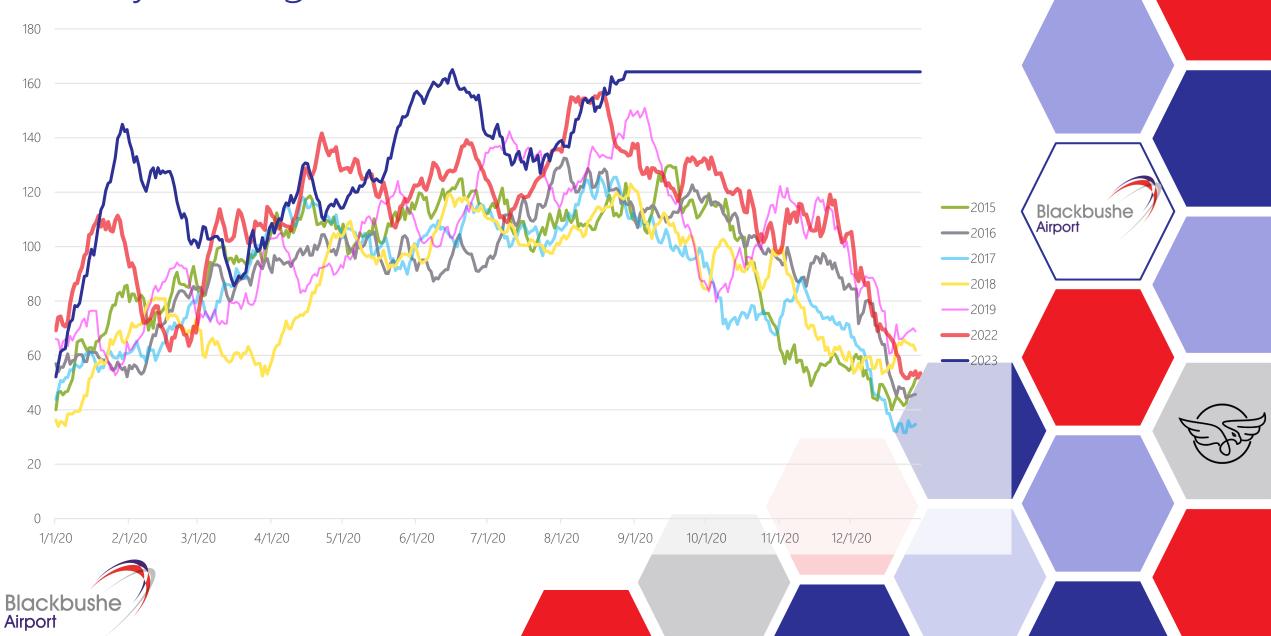


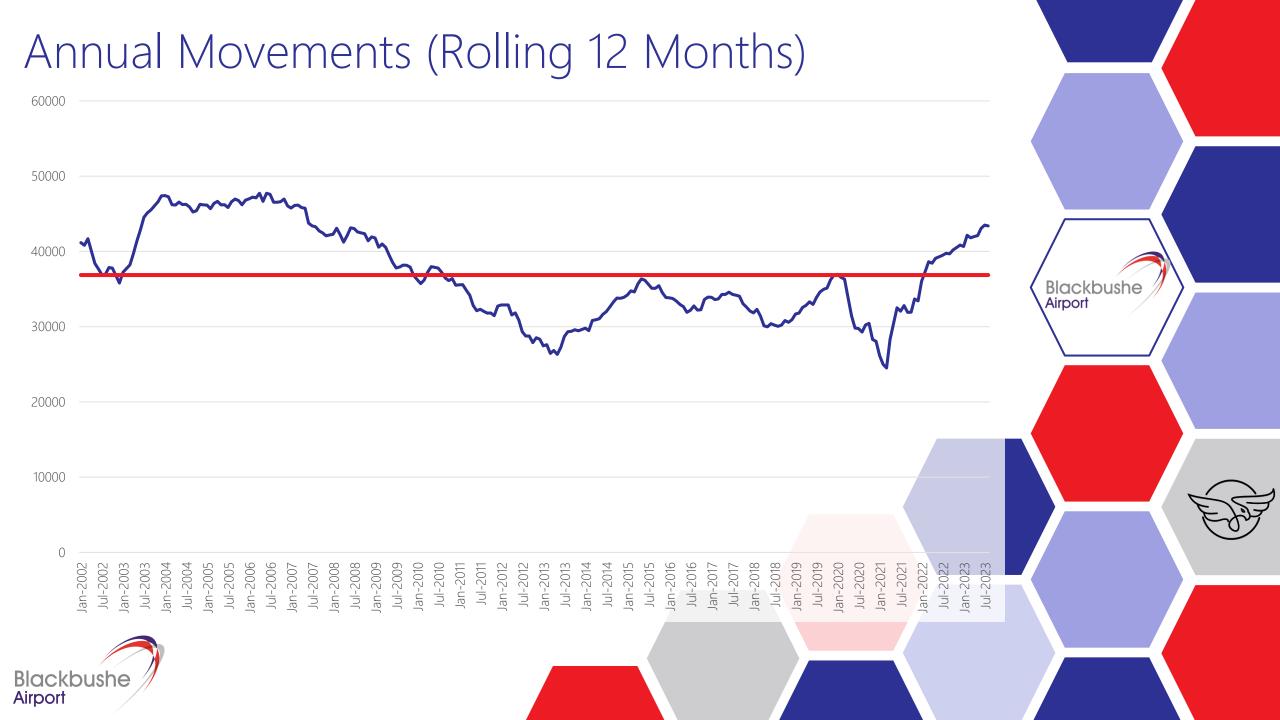
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Monthly Movements



30 Day Average Movements





Noise Complaints

- We received 49 complaints since the last meeting. 2023 stands at 57 to date, once again consistent with previous years.
 - ▶ 34 of the 49 (69%) were from complainants who have contacted us more than once.
 - 23 were from a single complainant (47%) who remains frustrated with our continued existence despite the proximity of his property to the airport.
- We also continue to monitor for noise abatement area infringements proactively, and identified 10 such instances which did not result in a complaint from a member of the public, but which we dealt with the pilot accordingly.

Complaints	2019	2020	2021	2022	2023
Complaints	62	67	60	55	57
Unique Events	53	49	60	55	56
Individual Complainants	30	42	34	21	29
Complaints involving confirmed Blackbushe aircraft	41	47	48	46	40
Complaints involving aircraft within the ATZ	24	30	31	38	33

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Category (2023 Data)	#	%
Aerobatics (not Blackbushe)	5	9%
Approach / Climbout (not infringing a noise abatement area)	3	5%
General Noise	9	16%
Helicopters	1	2%
Infringing Noise Abatement Area	14	25%
Not Infringing Noise Abatement	15	26%
Survey Aircraft	3	5%
Not Blackbushe (Other)	7	12%

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Blackbushe Air Day 2023

- Held on Saturday 3rd June we had 2,837 tickets sold, plus staff, exhibitors etc.
- The event supported charities such as the Blackbushe Heritage Trust, Aerobility, FAST, and Hearing Dogs.
- We had 84 aircraft fly-in, including the first showing of the Lockheed 12A Electra at a British event.
- We also were lucky to have a flypast by the BBMF Spitfire.
- Once again, it was a great opportunity for the local community to engage with the airport up close.
- We plan to hold the event again in 2024, pencilled for 1st June.







- 900 participants took part this weekend, running the 3K / 5K / 10K routes around the airport and disused runways.
- Last year raised over £40k for local causes, we expect the total to be similar this year.
- This was the 3rd year we've hosted, each year gets bigger, and we've started to add stalls and attractions for families.
- As always, Blackbushe closes early, provides the venue for free, and provided 17 members of staff for setup, marshalling, and pack down to support CMPP.







Blackbushe Heritage Trust

- The BHT have successfully recovered G-AGRW from a small airfield near Vienna to a new 'Heritage Hangar' at Blackbushe.
- The arrival received coverage on the day from BBC South Today, with ITV Meridian doing a piece recently.
- The trust has now organised volunteers to start the restoration, and continues to fund raise to support this effort.
- All the work is currently being done by volunteers, and they have made arrangements for Farnborough College (FCOT) to provide their engineering students with hands-on experience, which we expect to see begin in the coming months.
- The trust are now registered with the Hart Lottery also.
- Throughout the winter, there is a program of talks on all things aviation, including one on the history of Blackbushe. See <u>www.blackbusheheritagetrust.com</u> for more details.





Questions? (Common land update to follow)

Blackbushe Airport



Common Land

- The original application (Schedule 2 of Commons Act) which dates back to 2018 is still waiting for redetermination by PINS. It's likely this is for just the footprint of the Terminal Building and Cafe.
- There was a possibility of this also including the café patio, but following an unattended visit on 15th August, the planning inspector raised some questions which suggest he's not convinced.

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Airport

We have chased for a decision, and the inspector is now away on leave until October.



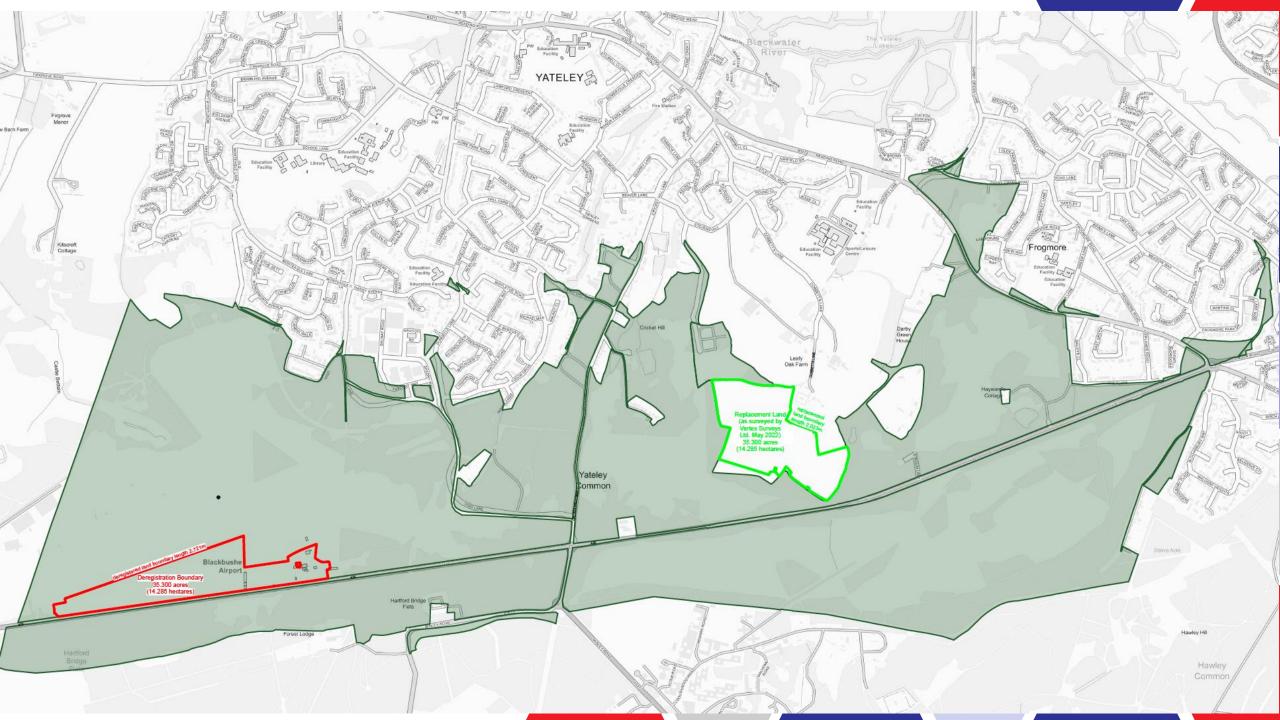
New Application

- As mentioned previously, we have been working on a new application under Section 16 of the Commons Act to remove an area of the operational airport from the common and replace it with a similar area of land at Cottage Farm.
- This application is very nearly ready. We expect to be in a position to present the application to a limited group of stakeholders in early October for pre-consultation. This group will include:

Blackbushe

- ► HCC / HDC / YTC councillors & leadership
- Consultative Committee Members
- Open Spaces Society
- ► Those with rights of common.
- The pre-consultation will likely run through most of October, and we hope to engage with the above stakeholders through meetings / open evenings as appropriate.
- Once pre-consultation is completed, we hope to be in a position to submit an application to PINS in mid November, provided the original decision has been determined by then.
- At the point the application is submitted to PINS, a public consultation will launch to run for not less than 28 days. Like the pre-consultation, there will be open evenings, and likely an extraordinary meeting of the Consultative Committee during the consultation period.







Blackbushe Airport



Climate Net Zero

- This isn't an issue we've yet properly engaged with. 2022 was the first year in which we posted a positive EBITDA, there quite simply hasn't been the cashflow in place to put significant resources into the issue.
- We recognise the first step to engaging with Net Zero is to audit our current usage and establish our Carbon Footprint.
- The first part of this process will be looking at our own energy sources and how we can switch Airport those.
- We will establish the Carbon Footprint and update the committee in the March meeting as to our progress.
- ▶ We have however been taking "baby steps" over the past few years.



Actions we've taken towards Climate Zero

(all dates used below are 1st September – 31st August)

- Electricity usage has fallen from 240,589 kwh in 2018/19 to 217,535 in 2022/23 (9.5% reduction). This was achieved by:
 - Converting all the Terminal Building lighting to LED, with continued plans to replace all remaining fluorescent tubes and traditional bulbs in airport owned buildings by the end of 2023."
 - ▶ We did this in a phased approach, we stopped buying replacement tubes, and then replaced lighting on a staggered basis, ensuring we made full use of old tubes before disposing of them.

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Airport

- Installation of motion sensors and timers in the Terminal to turn lights off when not in use.
- ▶ LPG usage has fallen from 6,344 litres in 2018/19 to 4,289 in 2022/23 (32.5% reduction).
 - Installation of smart thermostats and schedules
 - Installation of a newer more efficient boiler.
 - The removal of gas equipment from the café, with a conversion to induction and other electric appliances.
- Heating Oil usage has fallen from 6,352 litres in 2018/19 to 4,398 in 2022/23 (30% reduction)
 - Installation of smart thermostats and schedules

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Installation of a newer more efficient boiler, and replacement of aged values which had seized

Actions we've taken towards Climate Zero

(all dates used below are 1st September – 31st August)

- Diesel usage has fallen from 10,945 litres in 2018/19 to 9,006 litres in 2022/23 (a reduction of 18%)
 - ► This has been achieved by better utilisation of vehicles.
 - We are very much reliant on second hand machinery for our fire appliances. Aviation firefighting appliances have different characteristics than those used by county services. The first electric aerodrome firefighting appliances were delivered earlier this year to airfields in New Zealand and the USA.

Blackbushe

- By contrast, our appliances were manufactured in 1992 and 2001. Our Fire 1 was purchased in 2018 and was already 26 years old. It's likely going to be some time before we can upgrade these appliances to EVs.
- Our aircraft towing equipment is already electric, and we've taken delivery last month of a new robotic aircraft tug which can tow a much larger range of aircraft, this is fully electric, and can deliver standby power to jet aircraft, avoiding the need for them to run their APU to do updates to the avionics.



Aircraft Emissions

An an aerodrome we have little control over which fuel aircraft choose to use.

- In 2019 we installed UL91 which is a cleaner, more efficient grade of fuel for piston aircraft. We committed to selling this at the same price as the 100LL grade, despite the wholesale cost being significantly higher. Each year UL91 sales increase as more aircraft make the switch.
- In 2021 we installed an electric aircraft recharging point. Whilst the promised flying school aircraft never arrived, we have had visiting aircraft and remain in conversations to get a permanent electric aircraft here.

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- Through our contract with BP, we have access to Sustainable Aviation Fuel (SAF). We've had some interest from customers, but supply is still low nationally.
- We are interested in eVTOL, and believe Blackbushe could be a centre where these aircraft could be based, with high-skilled engineering jobs needed to maintain them. We recently attended the CAA's Vertiport round table to understand more around the regulation of this emerging sector and how the design of Blackbushe may be influenced by the introduction of these aircraft.



Other Initiatives

Blackbushe

- We installed electric vehicle charging bays at the Terminal last year. These are slowly becoming more popular, and we are noticing a shift in passengers moving to electric vehicles.
- We introduced a cycle to work scheme for our staff. Several members live in Yateley and cycle in (weather permitting).
- During winter 2023/24 our entire lighting system is set to be replaced with a new LED system which will reduce our consumption substantially.
- We are currently surveying for the installation of solar panels on the roof of the Terminal Building, with an expectation they can produce 10% of our annual consumption
 - Placing them on other buildings could increase this, but with the uncertainty surrounding development timelines, is not an option we can explore at present.
- We already have recycling onsite for DMR. Used cooking oil from the café is sent to be recycled into biofuel. We are investigating how we can better sort our waste, such as food waste from the café.





####	Name	Date	e Message	Reference Number	Response
24/03/2023	Mr O'Hara	24/03/2023	 Green (PPET PA-ST) Company Hello G - **** was recorded as flying extremely low and loud above my house at post code RG10 *** (Near Henley on Thames). Flight Radar shows that the aircraft landed at your airfield. Can you please confirm this is the case? If so, I will need to record this as a complaint, since my post code cannot be realistically considered to be in the landing trajectory of your airfield and therefore the pilot would be in breach. Thanks for your consideration. Mr O'Hara REPLY 1: Dear Chris Thank you for your prompt and detailed response. I work from home and have my office set up in an outbuilding. This aircraft was extremely loud as it flew ahead and caused my building to shake. That was enough for me to stop what I was doing, take a recording, and enquire. I would agree with you that 1,800 feet cannot be described as 'extremely low.' At the same time, the general public is at a disadvantage when it comes to challenging recorded aircraft and is forced to rely on apps like FlightRadar which are also not known to be accurate. By my estimates, 1,800 feet (just over half a kilometre) is roughly the equivalent of a 150 story building. I managed to capture the last few seconds of the flight and I enclose a screenshot. This does not appear to be operating at 1,800 feet. Thanks anyway. Mr O'Hara REPLY 2: Thanks Chris. If the plane was operating at 1,800 and still caused my building to shake, I can't imagine the environmental effects at a lower altitude. That in itself would be reasonable cause for further investigation. I appreciate there's not much more you can do, so I'll dose on a disagreement: given the shaking and what I saw with my own eyes, there's no way this aircraft was operating at 500m. Thanks and all the best Mr O'Hara 		Dear Mr O'Hara, The aircraft is not one of our based aircraft, it has just departed again a short moment ago. I have examined it's track and it was operating at approximately 1.800 ft as it overflew you. It was constrained on height by the presence of the LTMA controlled airspace above. 1.800ft is not something that can easonably be described as "extremely low". VFR aircraft are required to remain 500ft from obstades and 1,000ft above built-up areas. Your location is not something that would be described as built-up, but nevertheless, the aircraft was operating well above any minimum heights required by the various Civil Aviation laws and regulations. Thanks, Chris REPLY 1: Hi Mr O'Hara, Thanks for your feedback. Whilst it is always difficult to tell from a photograph as inevitable some perspective is lost. I wouldn't consider the aircraft in that picture to be flying particularly low. Thanks, Chris Thanks, Chris
27/03/2023	Mr Hall	27/03/2023	Fuy over over get again . Please tell me when we can attend the yearly Meeting of the airport. Regards Mr Hall	23/010	Dear Mr Hall, Logged as 23/010 and 23/011 respectively. As I believe you're aware from previous correspondence, the consultative committee meeting is held TWICE per year. The last meeting was last week on Tuesday 21st March, and the next will be in October. As you've been informed previously, full details of past and future meetings are found on the website: https://www.blackbusheairport.co.uk/consultative-committee Kind regards,



####	Name	ן למוק	Time	Message	Reference Number	Response
27/03/2023	Mr Hall 27/03/2023	C202/C0/12	15:24	And again 5 mins	23/011	In accordance with airport policy, we no longer engage with this complainant regarding the details of each report as it usually results in an ongoing exchange of correspondance to which there is no resolution satisfactory to the complainant. However, we investigate each one and deal with pilots as necessary. 23/010, the aircraft was a first-time visitor to the airfield who hadn't properly briefed themselves on our arrival procedures. This led them to follow another aircraft too dosely, and as the runway ahead was occupied, they elected to make a go-around, and overflew the noise abatement area south of the complainant's property. The pilot was spoken to once landed and briefed on the noise abatement for their departure. 23/011, the second complaint was regarding the same aircraft which made a second go-around. On the second go-around he executed a published manouvere, did not overfly the noise abatement, but it seems the complainant, perhaps having been alerted by the first one, decided to complain anyway.
02/04/2023	Mr Hall 0270472023	02/04/2020	N.	Come on step up and sort out your Clients (pilots). Today 3.40 Regards	23/012	Dear Mr Hall, Logged as 23/012. Kind regards, Airport Actions: A resident aircraft returning to the airport clipped slightly the edge of the noise abatement area. Pilot was emailed after the flight with a copy of his trace and suggestions on how to avoid a repeat.
03/04/2023	Mr Hall 03.004.0023	1202/10/00	12:06	Chris the noise this morning is unbearable sort it out. Mr Hall Reply: Chris I'd like you and colleagues to come round on a Sunny Day sit in the garden or <wife>'s Office . Bearing in mind we are in a noise abatement zone and tell me it's not noisy. We have had noise accessors round and they couldn't believe it in a noise abatement zone. Keep your aircraft please. Regards Mr & Mrs Hall</wife>	23/013	Dear Mr Hall, Logged as 23/013. Kind regards, Airport Actions: General noise, Runway 07 ops will result in more general noise to this property, but complainant did not provide a single point or aircraft for investigation, and none were observed to overfly the noise abatement area.
03/04/2023	Mr Hall 03.004/2023	00/04/2020	15:20	Right that's it the last bloody Straw 3.20 very fast and low over the house. You have lost any form of control over the flight paths , noise Levels consideration for local Residents. You have 2 weeks to sort your systems out and pilots. Then it becomes a National .issue with all that brings with it. Now I'm bloody angry as are other Residents Who weren't before as outside noise zone. 2 weeks Chris Regards REPLY: Not good enough please get Chris to phone me	23/014	Dear Mr Hall, Logged as 23/014. Kind regards, Airport Actions: A resident aircraft returning to the airport did not follow the published procedures and overflew the noise abatement area. Pilot was emailed after the flight with a copy of his trace and suggestions on how to avoid a repeat.



####	Name	Date	Time	Message	Reference Number	Response
04/04/2023	Mr Hall	04/04/2023	16:11	Yet again 4.15	23/015	Dear Mr Hall, Logged as 23/015. Kind regards, Airport Actions: We were not able to identify any aircraft which overflew. There was a military Chinook operating over Yateley (nothing to do with Blackbushe), and there was a resident returning who went nowhere near the noise abatement area.
06/04/2023	Mr Walker	06/04/2023	10:45	Helicopter G-**** hovering in same spot between Weybridge and Addlestone 200m from 24 houses for approx 25 mins, and whilst it has moved on, it is still in the area. The picture on Flightradar24 suggests it does or did belong to National Grid. Noise v loud and disruptive. What is it doing and does it need to be in the same place generating so much noise for so long?	23/016	Good morning Mr Walker, Thanks for getting in touch. G-**** is a government operated Bell 429 Helicopter, operating for National Grid. Their role is to overfly, at low level, powerlines and inspect for any heat losses or inefficiencies in the lines. Unfortunately, as part of their role, they are required to fly low and close to the power lines, and the inspector onboard uses thermal imagining to detect. Given their current position (Heathrow Zone, Weybridge), they are not under our control. Our provision extends into merely a 2nm radius from Blackbushe. I would assume they are under the control of Heathrow / Thames Radar. I have attached an image of their ADSB trace, which does show their routing alongside the powerlines surrounding Weybridge. Additional Info: The complainant likely sent this to us as we were the last airport the helicopter visited to pickup fuel.
07/04/2023	Mr Maddern	07/04/2023	11:45	Sir Can you advise whether you have a Noorduyn AT-16 Harvard 11BG Reg G-**** based at your airport. at 1230pm he was doing aerobatics over our property at height of 1800ft to 2000ft making extreme noise. Many thanks for your reply. My post code is RG7 *** (Bucklebury) Have a good Easter Holiday. Regards Mr Maddern.	23/017	Good Afternoon, Many thanks for your noise complaint – it is logged under reference 23/017. We do not have any aircraft matching your description based at our airfield. Most of our traffic is flying schools who operate Cessna C152/C172 and Piper PA28 aircraft which are not capable of aerobatics. Are you able to advise a postcode so we can update our noise log accordingly? Thank you in advance, Kind Regards
08/04/2023	Mr Hall	08/04/2023	15:20	We are all fed up with the constant noise today Paying rates us now unexcepble and we will Instruct Hart Council to that effect. Regards Presidents	23/018	Dear Mr Hall, Logged as 23/018. Kind regards, Airport Actions: General noise, Runway 07 ops will result in more general noise to this property, but complainant did not provide a single point or aircraft for investigation, and none were observed to overfly the noise abatement area.
17/04/2023	Mr Tehrani	04/17/2023	15:00	Dear Sir, Over the last 7-12 days, we appear to have light aircraft continually flying directly over The Elvetham Hotel building when doing their turns. I have been here 6 months and traditionally they turn a bit earlier so as not directly over the building. I understand from our Head Gardener who has worked here 47 years, that there is a rule that small aircraft are not permitted to fly over the hotel building when turning. Is this the case?	23/019	Dear Barry, The Elvetham is directly underneath our published circuit pattern which was formally established in a planning agreement in 1980. I'm not aware of any rule, requirement or convention which requires aircraft not to overfly the Elvetham estate. Circuit sizes can and do vary based on the aircraft performance, and the number of other aircraft in the circuit at the time. When we're using Runway 07 as today, aircraft will often come over the estate. When we're using Runway 25, they are less likely to do so as they turn shortly after take-off. The screenshot from an aircraft operating this afternoon shows typical circuits for Runway 07. <image/> I've logged your complaint in our system under reference 23/019 but I'm afraid given the position of The Evetham, there is nothing I can do to reduce noise from aircraft overflying without compromising the safety of established circuit operations. Thanks, Chris



####	Name	Date	Message	Reference Number	Response
29/04/2023	Mr Hall	29/04/2023	2.00 pm today fly over and noise. Why is it your pilots are so inept in following guides lines. Tegards Mr Hall	23/020	Dear Mr Hall, Your last four complaints have been logged as 23/020, 23/021, 23/022, and 23/024 respectively. Kind regards, Airport Actions: Aircraft identified, Tower spoke with pilot and showed them ADSB trace to learn from.
30/04/2023	Mr Hall	30/04/2023	Now I can't sit out in my garden in a noise abatement area because of the noise from Planes. I'm not alone it seems a lot of residents feel the same we pay over £3000 a year rates. Keep your planes on the other side of the A30 as they were before your tenure . Sort this QuickTime as Residents are very u happy with this increase in noise. Regards Mr Hall	23/021	Dear Mr Hall, Your last four complaints have been logged as 23/020, 23/021, 23/022, and 23/024 respectively. Kind regards, Airport Actions: General noise, Runway 07 ops will result in more general noise to this property.
01/05/2023	Mr Hall	01/05/2023	3.38 straight over our house . Sort your pilots and systems out. Worrying if there was an emergency. Regards Mr Hall	23/022	Dear Mr Hall, Your last four complaints have been logged as 23/020, 23/021, 23/022, and 23/024 respectively. Kind regards, Airport Actions: Aircraft identified, Tower spoke with pilot and showed them ADSB trace to learn from.
02/05/2023	Mr. S Hall	02/05/2023	Subject: Low flying helicopter 9:15am 2nd May Message: Helicopter flew over my house very low, very loud. Unacceptable disturbance and possibly dangerous. Post code RG40 *** (North of Eversley)	23/023	Dear Mr Hall. Thank you for your email regarding helicopter noise yesterday which we've logged as 23/023. We have looked into it, and yesterday morning we had a helicopter depart at 08:39, but this went south from us. We then didn't have any helicopters until the afternoon. As your house is outside our ATZ, I think it likely it was a helicopter operating from another aerodrome which flew around our ATZ and was not in contact with us at all. Thanks, Chris Additional Info: This is not our regular complainant, but a different 'Mr Hall'!
03/05/2023	Mr Hall	03/05/2023	 I'm pissed with your lack of concern at 2.05 a plane flew over my house . You have zero concern for Resudents you fail to engage you fail to keep your promises and worse if all you fail to take action. So be it I never wanted to do this but you leave no other option . Regards Peter Hall 	23/024	Dear Mr Hall, Your last four complaints have been logged as 23/020, 23/021, 23/022, and 23/024 respectively. Kind regards, Airport Actions: Aircraft identified, first time visitor. Tower spoke with pilot and showed them ADSB trace to learn from.



####	Name	Date	ی د ۲	Reference Number	Response
20/05/2023	Mr Hall	20/05/2023	Flyover what don't you and your pilots understand about where there not supposed to fly . Now sort it out now Regards	23/025	Dear Mr Hall, Logged as 23/025. Kind regards, Airport Actions: Aircraft identified, first time visitor. Tower spoke with pilot and showed them ADSB trace to learn from. Pilot was apologetic. Aircraft returned the following day and followed published procedures correctly.
02/06/2023	Mr Hall	02/06/2023	Poor pilots / Safety Concern 3pm today over the house others we are Collating later today from other houses as you're under the illusion it's just me, it's not. Others this week the Question is do you care enough to act up until now the answer would Be you don't care in the slightest well you might well change your mind shortly . Regards Mr Hall	23/026	Dear Mr Hall, Your last 3 complaints have been noted and have been recorded as 23/026, 23/027, and 23/028. Kind regards, Airport Actions: This was an arriving war bird for the Blackbushe Air Day. It did not overfly the noise abatement area, but was significantly louder than our normal traffic.
02/06/2023	Mr Hall	02/06/2023	Another over my house at 5.24 sort it out . Why are you so useless at implementing Basic safe routes . Last chance Mr hall	23/027	Dear Mr Hall, Your last 3 complaints have been noted and have been recorded as 23/026, 23/027, and 23/028. Kind regards, Airport Actions: This was an arriving aircraft for the Blackbushe Air Day. It did not overfly the noise abatement area, but was significantly louder than our normal traffic.
03/06/2023	Mr Hall	03/06/2023	Bust because you've got a flying day it doesn't give you the right to abandon all rules and fly low over my house in a noise abatement zone. Useless Airport Management how long for the next accident at Black Bush. Reply: So why do you not do anything about them. Please reply with a response. Regards	23/028	Dear Mr Hall, Your last 3 complaints have been noted and have been recorded as 23/026, 23/027, and 23/028. Kind regards, Airport Actions: Unable to identify which aircraft as when the complaint came in nothing was operating. Likely to have been something earlier on during the rush of arrivals.



#### Name	Date	ے ب	Reference Number	Response
04/06/2023 Ms Lentz	22/05/2023	COMPLAINT: Noise nuisance, Piper PA 161 <registration> REPLY: Hi, Thanks for your response. The area we live in is now being frequently overflown by Famborough and Heathrow and so we are becoming increasingly sensitive and annoyed by any plane flying above us. Do you have a time limit by which complaints should be submitted by after the event? Do you record the number of complaints submitted month by month, year by year for review? Thanks, Alex</registration>	23/029	Dear Ms Lentz, Whilst it is somewhat difficult to look into this longer after the event. I've been able to obtain a trace. From memory I believe you live in/near Farnham? I can see this aircraft overflew this area at approx. 1,500 ft on 22nd May. The area is not in a noise abatement zone, and the aircraft was operating entirely in accordance with the Air Navigation Order. Kind regards, Airport Actions: The aircraft identified by the complainant was flying straight, maintaining a height to keep it below the controlled Farnborough zone. There was no holding, no circling, climbing, or anything else which might have prolonged the noise for this complainant. REPLY: Dear Ms Lentz, There is no time limit by which complaints should be submitted, but of course the sooner you can report it the easier it is to assess. Details of our complaints can be found on our consultative committee page (https://www.blackbusheairport.co.uk/consultative- committee), where attached to the minutes from each meeting is a report from the airport, and a full copy of all email correspondence we've had with complainants. For example, you'll see that we received 55 such complaints in 2022. That being said, where you live is not subject to any noise abatement measures relevant to Blackbushe. Provided aircraft are operating in accordance with the Air Navigation Order, then pilots are entitled to overfly that area, and such activity would not constitute a statutory nuisance. Thanks, Chris



####	Name Date	Time	Message	Reference Number	Response
04/06/2023	Ms Lentz 22/05/2023	9:56	Dear Chris, Many thanks for your response, I have a number of queries as follows: 1. You don't appear to have any representatives from Waverley Borough Council on your committee, is that correct? If so, is there a reason for that? My understanding is that GA is now flying lower since Famborough introduced the ACP so residents in Waverley are going to be more affected by aircraft from Blackbushe and might therefore welcome representation. 2. Are complaints which have been raised outside the statutory noise abatement areas registered? 3. I note that complainants names and addresses are visible, does that comply with GDPR? 4. Out of interest, why is common land being de-registered, what will the impact be if it is? 5. Is Blackbushe planning to expand? I note that planes which would normally fly out of Famborough have been using Blackbushe, do you expect this trend to continue/increase? Many thanks, Alex	23/029 cont.	Dear Ms Lentz, That's correct. The constitution for the Blackbushe Consultative Committee identified local councils who might be interested in attending and the current version dates back to 2005. You'll appreciate that a line has to be drawn somewhere. Without knowing precisely how they came up with it, looking at it, all the councils are those whose jurisdiction is partly within the Blackbushe ATZ. If we tried to include every council from somewhere we've had a complaint it wouldn't be practical. I once had a complaint about a Blackbushe based aircraft overflying somewhere in Newcastle! Linderstand residents of Wavefey are frustrated by aircraft movements over the area since the implementation of the Famborough Class D airspace. Arguably I would say you probably see fewer aircraft from Blackbushe as a significant number of our users head north and west from Blackbushe to avoid the airspace completely. There are no "statutoy" noise abatement areas. We have noise abatement areas agreed within our planning agreement, these broadly cover Hartley Winthey, Eversley and Yateley, and dictate circuit patterns within the ATZ. We record all complaints on our complaint log. But once aircraft are outside our ATZ, they are not in communication with us, they are usually operating in either Class G (airspace for all), or under the control of an adjacent Air Traffic Control unit, such as Famborough or others. We have no prescribed tracks for aircraft and no control or influence over the route these aircraft fly. We remove complainant's first names and addresses. We will leave in partial post codes or areas, but make the data sufficiently anonymous that one individual does not have their personal information published. For the councilors who attend, they see exactly what is published, likewise they don't see more specific details. But it is useful for them to understand which areas the complaints are coming from, and to see when repeat complainants occur. It's also important for us to show and be transparent i



####	Name	Date	Time	Message	Reference Number	Response
05/06/2023	Mr Hall	05/06/2023	15:37	Are you really this bad at getting your planes to follow simple instructions 3.35 pm low and over my house . I want a written account of what you're going to do about it. Regards REPLY: Not good enough reasons why please REPLY 2: So what have you done to ensure it doesn't happen again. Regards Mr Hall	23/030	Dear Mr Hall, Logged as 23/030. Kind regards, Airport Actions: Aircraft identified, and tower spoke to the pilot when landed, including showing him his trace, and how to avoid a repeat.
07/06/2023	Mr Harvey	07/06/2023	20:08	Subject: 18 US code 2261 stalking with intent to harm, injure, harass, kill cause substantial emotional distress. Message: 7/6/23 G-AWUJ OVERHEAD (HARDMAN AVIATION) GROUND LEVEL UNSAFE FLY REPORT CAA 29512 NO LIGHTS ACTIVATED CRAFT PERP TRYING TO SNEAK UP ON ME , PERP NEARLY STALLED CRAFT OVERHEAD. MADE 100'S OF UNSAFE FLY REPORTS FOR THIS CRAFT IN ONE YEAR 18 US code 2261 stalking with intent to harm, injure, harass, kill cause substantial emotional distress. 7/6/23 G-RANL, G-MZOG, G-ATRM, G-CEKD, GAWUJ (HARDMAN AVIATION) OVERHEAD UNSAFE FLY "There exists a shadowy government with its own Air Force, its own Navy, its own fundraising mechanism, and the ability to pursue its own ideas of the national interest, free from all checks and balances, and free from the law itself." Daniel Inouye ATC they advised me to go to the police i.e. vast majority of the craft I reported have not been blipping on radar. ATC asked me if I had evidence of the craft nearly crashing into my home 5 times? I told them yes still images and video . ATC then told me I must go to the police. I did Police did not take me seriously even when I showed them craft with no ID time and date stamped with GPS prohibited airspace locations proof shown on my in camera TIFF files.	23/031	We've received simimlar complaints from this source before, which have the appearance of being somewhat automated. The complaints focus on an aircraft which operated from Blackbushe many years ago, but now operates in the Newcastle area, and is nothing to do with us. We do not engage with these complaints, but log them in accordance with our policy of being open and transparent with all complaints received.
14/06/2023	Mr Hall	14/06/2023	16:22	Your planes are getting more noisy and it seems older with every passing week . Send your planes the other side if the A30 and give us all a break from the constant day time noise. Noise abatement Zone what a joke that is. Regards Mr Halll Your Response please not just a logged number something Construct for a change	23/032	Dear Mr Hall, Logged as 23/032. Kind regards, Airport Actions: Aircraft identified, it did NOT overfly the noise abatement area, but it does have a slightly louder engine so likely had a similar volume to one that has overflown.



####	Name	Date	Message	Reference Number	Response
17/06/2023	Mr Harvey	17/06/2023 23-51	Subject: CHEMTRAILS Message: 17/6/23 Freemason Thomas Honeyman above distance of 10m unsafe fly report CAA 29685 I HAVE 3 WITNESSES ALL SAY CRAFT WAS 10M ALT ABOVE. E(PROHIBITED AIRSPACE) 18 US code 2261 stalking with intent to harm, injure, harass, kill cause substantial emotional distress. THE AIRCRAFT MOBBING/HARASSMENT STARTED WHEN I COMPLAINED FORMERLY TO NORTHUMBRIA POLICE IN PERSON COINCINDENTALLY ON THAT DAY, WHEN I VOICED CONCERN ABOUT DEMOCIDE THE CHEMTRAIL PHENOMENON. ATC they advised me to go to the police i.e. vast majority of the craft I reported have not been blipping on radar. ATC asked me if I had evidence of the craft nearly crashing into my home 5 times? (belonging to scenic air tours north east) I told them yes still images and video . ATC then told me I must go to the police. I did Police did not take me seriously even when I showed them craft with no ID time and date stamped with GPS prohibited airspace locations proof shown on my in camera TIFF files. Wherever a targeted individual goes they are always being tracked by aircraft . The most prevalent (and easy to see), in my case at least, is a small white propeller aircraft Direct Energy Weapons. United States Patent Application: (uspto.gov) wherein the mobile vehicle is an aircraft. 20070139247	23/033	We've received simimlar complaints from this source before, which have the appearance of being somewhat automated. The complaints focus on an aircraft which operated from Blackbushe many years ago, but now operates in the Newcastle area, and is nothing to do with us. We do not engage with these complaints, but log them in accordance with our policy of being open and transparent with all complaints received.
22/06/2023	Mr Grosser	22/06/2023 1418	A noise complaint was filed over the phone by this person, he stated that " there was low flying over bramley" he could see the aircraft registration as G-****. After further investigation it can be seen on ADSB that G**** was flying over bramely which it appeared at 1500ft	23/034	Caller asked to speak to a particular member of the Tower team who was unavailable. It does not appear the call was returned. On reviewing the aircraft, it was undertaking standard PPL training handling manouveres over a large area between Popham, Grazeley, and Hook. It was in this area for approximately 38 minutes in the morning, and a further 30 minutes in the afternoon. All flights carried out in accordance with the Air Navigation Order
25/06/2023	Caller from Kingsclere	25/06/2023 11·39	G-**** flying within the area of Watership Down near Kingsdere, persistently for prolonged periods of time. He is one of a group of residents determined to outlaw all aviation. The flight had been there for about 15 minutes at the time and the complainant was outraged at the noise disturbance in an AONB which "ruins" it for walkers. He said he will be pursuing every aircraft that overflys him.	23/035	The aircraft was undertaking standard PPL training handling manouveres over a large area from Kingsdere down to Whitchurch and up to Newbury. It first reached Kingsdere at 11:17 at a height of 3,100ft, and maintained this altitude throughout. It had left the area by 11:36 (19 minutes). At most it made 6 overpasses of the area.
27/06/2023	Mr Shearn	27/06/2023 14·51	 Hi, I can't use the online form as it doesn't have the facility to add a file. These two aircraft were circling over us today before routing to Blackbushe (looks like below minimum separation). You know we suffer extreme noise disturbance because of FAL and other GA. Do we need to be used as a holding stack as well? Regards, Mr Shearn REPLY: Hi, many thanks. Agree they weren't related to Blackbushe. Should have looked for longer! Will contact NATS/FAL. Regards, Mr. Shearn 	23/036	Dear Colin Thank you for your email which we have logged as noise complaint 23/036. On reviewing our logs for today we've not been able to identify any aircraft of the type PIVI or C182 having used Blackbushe Airport today. I see the screenshot is taken from Farnborough's Webtrak system. On running the playback forward just a little bit, both aircraft can be seen operating to the east of Blackbushe's ATZ and heading further north, not routing to Blackbushe as you claim. Your complaint is best addressed to NATS Farnborough as controlling unit at the time in question.



####	Name	Date	Time	Message	Reference Number	Response
08/07/2023	Mr Hall	08/07/2023	16:37	Sitting in our garden it's impossible to have a conversation due to the aircraft noise from your airport which are flying close to us.	23/037	Dear Mr Hall, Logged as 23/037. Kind regards,
0		0		Just route them to the other side of the A30 Regards Mr and Mrs Hall		Airport Actions: Runway 07 in use and a southerly wind likely causing wind to carry. There were no overflights of the noise abatement area.
10/07/2023	Mr Hall	10/07/2023	11:48	Flyover 11.45 Don't fly over my house	23/038	Dear Mr Hall, Logged as 23/038. Kind regards, Airport Actions: Aircraft identified, G**** had to go-around for traffic avoidance and strayed into the noise abatement area.
13/07/2023	Mr Shearn	13/07/2023	20:33	Why did NATS give this aircraft permission to fly at about 1,000ft AGL through controlled airspace and into an AONB area? Rgds, Mr. Sheam	23/039	Dear Mr. Shearn, From reviewing the data we can see the aircraft operated in accordance with the Air Navigation Order and was not in breach of any noise abatement measures relevant to Blackbushe. This has been logged as 23/039. Kind regards,
19/07/2023	Mr Foxon	19/07/2023	14:17	Via Facebook Messenger: Can I give feedback? We live in the Thames Valley near Tilehurst, west of Reading. The regularity of the noisy aerobatic flights over our heads is getting rather irritating to be honest. Is there some way of contacting the pilots to register a complaint? Reply: Thanks for your reply. G**** was here for around 40 minutes. Flighradar showed it came from Blackbushe. Reply: Interesting, thanks for your help it's much appreciated	23/040	You can log noise complaints on our website. I've logged this as 23/040. For info: 1. Our based aircraft don't typically do very much aerobatic stuff, and I'm not aware of them using the area near Tilehurst. Certainly looking at today as an example we've only had one aircraft up capable of aerobatics and it went nowhere near. 2. The area you're in is Class G airspace and open to all aircraft for any purpose. As there is open countryside to the west, these are precisely the areas aircraft are encouraged to operate in as it reduces their noise footprint. They don't typically do such flights directly over built up areas. 3. Aircraft come from a variety of airfields to operate in that area including White Waltham, Popham, Brimpton, Abingdon etc. If you see an aircraft and can get its registration usually you can figure out which aerodrome it's based at, but aerodromes won't have any influence over where pilots choose to do their flying. REPLY: OK, that one isn't based here. FR24 does show Blackbushe in the text, but if you look at the map it shows it coming from White Waltham. FR24 will show the closest airport, but doesn't recognise WW as an airport, so has shown us as the next closest.
23/07/2023	Mr Hall	23/07/2023	17:51	At 5.50 your pilot flew over my house in a noise abatement Zone. This happens a lot so please have your MD contact me to sort this once and for all . Regards Mr and Mrs Hall REPLY: Can we please resolve these issues . I suggest a meeting to talk about these issues . Regards Mr Hall	23/041	Dear Mr Hall, Logged as 23/041. Kind regards, Airport Actions: Aircraft identified, G**** joining from the south on a student solo. School contacted on landing to discuss.



####	Name	Date	ی ق ا	Reference Number	Response
24/07/2023	Mrs Phillips	23/07/2023 10.46	Yet a would like to complain. Yesterday a light aircraft was travelling around Thatcham, West Berkshire and was carrying out what sounded like loop the loops because of the drone of the engines. It is not the first time!! I am sure it is the same pilot doing it. It is very annoying. Can anything be fine about it? I can't attach a photo but the details are: G**** 3,000 feet 23/7/23 @ 10:46 I notice you have noise abatement over your area but what about the rest of us!	23/042	Dear Mrs Phillips, Thank you for your complaint which has been logged as 23/042. The aircraft you mention is not based at Blackbushe and did not operate from here yesterday. I imagine you've gotten your information from Flightradar perhaps? This shows the destination of the aircraft as Blackbushe, as we are the closest international airport to where the traces of it originate and terminate. However, it actually came to/from White Waltham.
26/07/2023	Caller from Hartley Wintney	26/07/2023 7.45	Call received from member of public located in NE Hartley Witney. Gentleman was a pilot, and was familiar with our procedures. ***** departed very early, made a significant amount of noise whilst passing overhead the village of Hartley Witney. Man politely asked if we could ask the pilot perhaps to track more west, avoid the area before routing south. Gentleman did not wish to make a formal complaint, and therefore left no details. A gentle reminder was requested to be passed to the Pilot.	23/043	Additional Information: Reviewing the trace, the aircraft did route north of HW as required, and turned south after it. I see nothing wrong in the way this aircraft operated, entirely in accordance with our published procedures and avoided the noise abatement areas. Aircraft was a Piaggio Avanti P180 which has quite a high pitch.
07/08/2023	Caller from Tilehurst	07/08/2023	Caller from Tilehurst near Reading who said she was calling about aircraft noise. Apparently she spoke to us shortly after COVID, and was told it was just temporary because of COVID, and that noise would get better, but it had got worse. She acknowledged the aircraft weren't coming from us. She's moving anyway apparently. It sounded like she was complaining about aerobatic manouvers as she was complaining about dive bombing and a drone. She couldn't identify them because she didn't look at them. She wanted to ask if the noise was "forever" and why Tilehurst was an "airport" now. She said she "wouldn't go in the garden ever again". She then said she wanted to learn to fly a plane.	23/044	Reviewed the call, the caller left no details and called from a withheld number. Unable to respond, but it sounded from the call recording she just wanted a general moan.
09/08/2023	Cpt Jeffires	09/08/2023	Phone call received from Cpt Jeffries, regarding an aircraft visually reported 100ft flying repeatedly over his house (north of Yeovil), screen snip in the folder	23/045	Aircraft is involved in aerial photography, and so makes repeated circles. It is not based here, but occasionally visits to pickup a photographer who lives locally. Trace information doesn't show it anywhere near as low as the complainant asserts.



####	Name	Date Time	Message	Reference Number	Response
16/08/2023	Mr Simpson	16/08/2023 15:07	Hi Chris, This aircraft has been continually circuiting over yateley for the pas hour 2-315pm Can you please advise if it is infringing the no fly zones. (G-****) Image Best regards Mr Simpson Hi Chris, Many thanks for detailed explanation. Was quite annoying with the continuous circuits when enjoying a quite afternoon in the sunshine. Best regards Mr Simpson	23/046	Hi Mr Simpson, Thank you for the email, logged as 23/046. This flight is undertaking commercial aerial photography work which usually shows up in Google Earth / Apple Maps etc in the next year or so, or is sometimes for government purposes. For most of their flight they weren't talking to us, they were working the Local Area Radar Service (LARS), who were providing them with traffic information so as to ensure safe separation from aircraft using Blackbushe at the south, and Heathrow at the north of their passes. Our ATZ extends to 2,000ft and the aircraft was above this at all times, so not in our ATZ. There is not a "no fly zone". Yateley is a noise abatement area within Blackbushe planning conditions, aircraft taking off and landing at Blackbushe are not to overfly the area except in emergencies / on the grounds of safety. So yes it did overfly the noise abatement area (albeit quite high), but aircraft not using Blackbushe are not expected to comply with that, for obvious reasons. For example commercial airliners on arrival into Heathrow regularly pass over Yateley at about 5,000ft. It has subsequently asked to land here to refuel, and at that point complied with our noise abatement procedures for its join, approach, and landing.
18/08/2023	Mr MacDonald	18/08/2023 16:04	Telephone: G-**** in the circuit compaint stating that it was over their garden and very noisy. House is on <road name=""> off of Tudor Drive.</road>	23/049	Aircraft was operating visual circuits, it was a non-resident bi-plane. It is not transponder equipped, so unable to retrieve a trace from it. It was not observed from the tower to be flying anything unusual. The complainant's road is not included in the noise abatement area, but aircraft departing from Runway 07 are asked to make a 10° turn to the south to reduce noise for residents. This is subject to aircraft performance.
18/08/2023	Mr MacDonald	18/08/2023 16:13	Telephone: G-**** in the circuit compaint stating that it was over their garden and very noisy. It is not complying to the departure on 07 and over their house.	23/050	As above
20/08/2023	Mr Evans	20/08/2023 14:00	Mr Evans called to ask about G-****. He mentioned that he had called multiple aerodromes in seach of this aircraft and that he was recording the call. PW spoke to him and advised that we will take his details and log his complaint. Mr Evans advised that this aircraft had been stalking them in their house in Devon and also his parents house in France. The number that he called from and that is logged against this log is not his number but his friends number.	23/051	The aircraft was nowhere near Devon on the stated dates. The complainant subsequently looked up the aircraft ownership and turr
22/08/2023	Mr Evans	22/08/2023 15:00	Called to report G-**** following him in Devon. He remarked that he had called Exeter who confirmed they were working G-**** and he was being followed. I explained that FR24 is not always accurate and G-**** had not been to Devon today (compton Abbas) and there are lots of PA28s about in similar colour schemes. Mr Evans reported that he has issues with a previous Bolkow aircraft following him due possibly due to his background. He wondered if G-**** had received a location via mobile phone to track him.	23/031	up on the doorstep of the group trustee unannounced. The matter has been reported to the police for harassment, as the use of online databases for this purpose is completely unacceptable.
24/08/2023	Mr Hall	24/08/2023 11:06	 It's getting Noisier by the week as per this morning at 10.45. Can't sit outside in the garden can't work from home with Windows open. And we live in a noise abatement Zone. We pay £3000 rates per year for what to listen to noise 8am to 8pm . I want your MD to reply directly to me with these issues or I take it to the press for them to investigate. Reacts Peter and Sharon Hall 	23/047	Dear Mr Hall Thank you - logged at 23/047 Airport Actions: Aircraft identified, and tower spoke to the pilot when landed, including showing him his trace, and how to avoid a repeat.



####	Name	Date Time	Message	Reference Number	Response
24/08/2023	Mrs Watson	24/08/2023 15·56	Why is there more flights then usual over Hound Green. And why are planes flying at 10/11 o'clock at night right over Hound Green. It says they need 24 hours permission to fly that late at night, but one flys over every night and last night there were 4 planes one after the other at that time of night. I am assuming they do have permission to do this if so why. Sunday was horrendous it was just continuous all day with no let up. I understand your not the only airport that has planes flying over here, but surely that's even more reason to be a bit sympathetic for the people who live here.	23/048	Dear Mrs Watson, Many thanks for your email – Logged 23/048 Hound Green sits in an area designated as Class G airspace which is open to all (flight training and pleasure flying) which is why it can be very busy in these locations. I've checked our logs from the night in question and our last landing was at 1913 local time. We close daily at 1800 local and allow residents to fly Out Of Hours but they need to be landed before sunset as we have no runways lights. The traffic flying over on Wednesday light was likely to be military from RAF Odiham or Farnborough arrivals (Farnborough close at 2200 local on weekdays so anything after this is likely to be military or Heathrow/Gatwick arrivals. Please let me know if you have any further questions, Kind Regards, Matt
03/09/2023	Mr Brady	03/09/2023 12-10	Guys , why are we now seeing regular helicopter flights over <road name=""> in NW Yateley ? Specifically an R44 , G-**** ? I have lived here for 20+ years and I have not seen helicopter activity like this ? The rest of the neighbours agree as well . Has the overflight agreement changed ? Yours Sincerely , Mr Brady</road>	23/052	Dear Mr Brady, Thank you for your noise complaint which has been logged as 23/052. G-**** is operated by a company called Adventure001 which runs experience flights. Over the weekend they were running short 10 minute flights from Blackbushe (which they typically do on 20-30 days per year). They were planning to follow a route that takes them out to the north of the airport, and returning from the west as follows: You'll notice <road name=""> isn't in a noise abatement area, as this area was built after the airport planning agreement and noise abatement areas had already been agreed. Nevertheless, pilots endeavour to avoid the built up area. I picked up your noise complaint email from my phone over the weekend, and passed it on to the tower who asked the pilot to give the built up area a wider berth for the rest of the day, so I hope you noticed an improvement later in the afternoon. Thanks, Chris</road>
07/09/2023	Mr Hall	07/09/2023 11-32	ls the twin engined plane that flew over my house one of yours at 11.25. Not interested in having it logged just a straight forward yes or no will be fine. Then if yes it's goes to Environmental Minster and the Guardian . Regards Mr Hall	23/053	Dear Mr Hall, Logged as 23/053. Kind Regards, Airport Actions: Aircraft identified, and operator emailed with details of the overflight and how to avoid in the future.
08/09/2023	Caller from Mortimer	08/09/2023 14·26	Phone Call: I live in Mortimer, and could you please ask your planes, the ones that you know about that do whirly jigs to not come to this area for a bit please, I'm sick of it.	23/056	Tower were busy dealing with Border Force at the time, so simply replied "No problem", the complainant replied thank you, and the call ended. However, the aircraft was not operating from Blackbushe.
10/09/2023	Mr Rickard	10/09/2023 15.45	Via Phone - high pitched noise for the last 10 mins possible a microlight or lawnmower sound. Explained we had a PC12 conducting engine runs which could have been the noise.	23/054	Explained it wasn't from any aircraft overflying, and that we had an aircraft with a technical issue doing an engine run for approx 20 minutes, with maybe 10 minutes to run. Aircraft was positioned as far away from residents as possible, but southerly wind would have carried the noise
10/09/2023	Mr Hall	10/09/2023 17-58	6pm stop flying over my house.	23/055	Dear Mr Hall, Logged as 23/055. Kind regards, Airport Actions: Aircraft identified, and operator emailed with details of the overflight and how to avoid in the future. Pilot was very apologetic



#### Name	Date	Message	Reference Number	Response
15/09/2023 Mr Dey	15/09/2023	 Subject: Complaint of loud noisy plane repeatedly crossing Guildford , over and over Anti social noisy flight flying in circles over , and over , and over Guildford Dear Blackbush, Farnborough, Guildford suffers enough aviation anti social noise form aircraft given it is crossed by a lot of air corridors from Heathrow , plus Gatwick, plus Farnborough, plus Fairoaks flight taking off and dimbing across Guildford, not to mention Bournemouth and Southampton flights or Northolt flights. So the last thing the people of Guildford need is Blackbush aircraft circling Guildford repeatedly as well adding to the already massive amount of aviation noise it has to put up with from the aviation industry /airports . Circling aircraft like this are just a noise nuisance, anti social. If pilots need to make up their allotted flight hours they should do it in a way that doesn't subject residents to their noisy aircraft over and over by going round and round above Guildford. See att mapping REPLY 1: So pilots are a law unto themselves and residents can do nothing is the short answer. No supprise local airports have such a bad name if this sort of repetitive circling is allowed, just aviation anti social behaviour, no different than a boy racers with loud modified exhausts. REPLY 2: Blackbush are not the only ones doing this see att , so clearly it's time for other agency's need to get involved and councillors/MPs if airports can't control this Residents in Guildford shouldn't have to suffer this noise 	23/057	Good evening Mr Dey, Thank you for your complaint which has been logged under reference 23/057. We will ensure your concerns are passed on to the pilot concerned. Guildford is an area quite some distance from the airport in which: (a) Blackbushe airport is not in communication with the aircraft, much less in a position to influence or control the activities of it (b) Class G airspace rules apply, allowing any aircraft for any purpose to operate in accordance with the Air Navigation Order. (c) Is not subject to any noise abatement measures which apply to aircraft operating from Blackbushe As such there is little we can do to prevent this activity in the future, other than passing your concerns to the pilot involved. Kind regards,