

BLACKBUSHE AIRPORT CONSULTATIVE COMMITTEE
**MINUTES OF THE MEETING HELD AT 19:30 ON THURSDAY 10th October 2019 AT THE TYTHINGS,
 YATELEY**
Present:

Chris Gazzard	Blackbushe Airport [CG]
Cllr Terry Hunt	Blackwater and Hawley Town Council [TH]
Cllr David Simpson	Hampshire County Council [DS]
Tony Hocking	Yateley Society [TH]
Cllr Sheila Davenport	Sandhurst Town Council [SD]
Cllr Richard Quarterman	Hart District Council [RQ]
Cllr Gerry Crisp	Hart District Council & Yateley Town [GC]
Cllr Peter Cullum	Rushmoor Borough Council [PC]
Clare Silcock	Secretary [CS]

		Action required by
1	APOLOGIES FOR ABSENCE 1.1 Mike Pearson (Chair), Cliff Hawkins (Vice Chair), John Cowley (Yateley Society), Diane Harvey (Hartley Wintney) 1.2 In the absence of the Chair and Vice Chair there was a brief discussion on the most appropriate person to Chair the meeting and it was agreed that the Secretary [CS] take the responsibility for this meeting.	
2	ELECTION OF OFFICERS Each year the Committee nominates a Chair and Vice-Chair, and the Secretary reported that both Mike Pearson and Cliff Hawkins are happy to stand again. There was a brief explanation to the members of who they are, ie: Mike is the current Airfield Manager at Popham and sits on a number of aviation committees. Cliff has a pilot's license, so is very familiar with Airports. The Committee was asked if there were any other nominations for Chair and Vice Chair. There was none. DS nominated both and this was seconded by TH. All voted in favour.	
3	MINUTES OF THE MEETING HELD ON 21st MARCH 2019 The minutes of the meeting held on 21 st March 2019 were agreed as a true record. This was proposed by TH and seconded by DS.	
4	MATTERS ARISING FROM MEETING HELD ON 21st March 2019 There were no matters arising.	

5	<p>AIRPORT MANAGER'S REPORT (presentation attached)</p> <p>5.1 Overall a very positive year with total movements up by 17% and visitor aircraft increased by 24%. The executive rotary & fixed wing movements have increased (even with the demise of WiJet in mid-2018), although GA rotary is down. Revenue is up by 10% (Jan – Sept) on 2018 to date. The estimate is 35,000 + movements by year-end.</p> <p>Operating loss is down by 26% so far this year, with a target of 32% by year end.</p> <p>The good weather this summer has certainly helped, but the airport also reduced landing fees for the smaller GA planes, whilst increasing executive prices, lowering fuel prices, increased marketing at industry events and introductory special offers, as well as attracting a lot of old customers back. However, the airport does not expect as much growth next year all being equal as this much of the GA community has been reached.</p> <p>5.2 Looking at the monthly movements the best recorded year for the airport was 2003, which touched 5,000 movements in the summer months. This year it has been as high as 4,000 in July and August</p> <p>5.3 TH asked where the revenue from the café comes in. CG explained that all the airport receives from the café is a fixed monthly rent as they are a tenant.</p> <p>The Airport revenue is split into four categories – rent, landing fees, parking fees and fuel sales (which has low margins).</p> <p>5.4 SD asked CG to clarify why it had been a good positive year for the airport despite the large loss. He explained that in comparison to other local aerodromes, for example Fairoaks, the airport makes a similar loss to Blackbushe taking out the rental from hangars. Denham make a £1.2m profit, but they have a lot of hangars and helicopter maintenance hangars. Heathrow gets over 50% of its revenue from rental. The airport business is so weather dependent, but rental is a constant revenue stream. With hangars the business would be a lot more lucrative, but there is a definite improvement on revenue this year.</p> <p>5.4 RQ asked if a lot of the GA business was from people flying for leisure purposes. CG explained that 70% of the flying comes from the flying schools at the airport, so trainee pilots and some leisure fliers. The executive flights are a mix of leisure and business.</p> <p>5.5 Security: The airport has coordinated its security with BCA over the summer and there has been very little crime to report. There has been a mix of dogs and guards coming onto the site throughout the night. Unfortunately, BCA are now scaling back their security from the airport as they have now taken steps to improve their boundary protection. The Airport has now put in extra security cameras and employed another security company who will come on site during the night to make up for this shortfall. Unfortunately, winter will pose a greater threat because it gets darker earlier and for longer.</p>	

	<p>DS commented that it may be worth approaching Hampshire County Council (HCC) as they provide cameras in areas where fly tipping is prevalent for £200 each.</p> <p>CG explained that those are good for post-event, but the cameras being used are monitored continuously for movement and security is then notified to respond before criminal activity is completed. A single on-site guard costs £60k pa.</p>	
6	<p>BLACKBUSHE AIRPORT UPDATE ON COMMON LAND DEREGISTRATION</p> <p>The public inquiry took place in April 2019 and on 12th June the application was given in the Airport's favour meaning that the land which was subject to the application could be de-registered as common land. At the time of the original enquiry HCC had remained neutral in the process, and the case was fought by the Open Spaces Society (OSS) and Peter Tipton (PT), a local Commoner. There was a 3-month appeal window, during which time HCC lodged an appeal against the Secretary of State. Although the OSS and PT stated their intention to seek a Judicial Review, they have both decided not to proceed, but instead support HCC in their application. The summary of grounds is going before a judge in the coming weeks, who will decide by 3rd November if permission is given for Judicial Review. If permission is granted the approximate timescale for this is Spring 2020.</p>	
7	<p>NOISE COMPLAINTS</p> <p>7.1 CG explained that there always tends to be more noise complaints during the summer months due to the longer daylight hours and more people are outside. He talked through the figures detailed in the presentation and explained that all complaints that come through the website are logged, as are the phone calls. There were 61 complaints over the last 6 months, but it should be noted that 16 of these were from 1 resident who lives 600m from the disused runway, so in very close proximity to the airport. CG explained that whenever the airport uses Runway 07 there tends to be more complaints as the approach into the circuit takes the aircraft close to Yateley. He went on to explain how aircraft joining the circuit works and the route they take (as shown in the last slide in the presentation). The airport does try to use Runway 25 whenever possible, but it is weather and wind dependant and in 2019 Runway 07 has been used more than in 2018.</p> <p>Various actions are taken by CG and the Tower team, eg: calling up the Controllers at NATS when some of their jets go too close to Hartley Wintney - they issued guidance to their NATS controllers based at Farnborough. The Farnborough Controllers are not so aware of the Hartley Wintney noise abatement area.</p> <p>7.2 DS asked if the airport has considered inviting the complaining residents to the Tower to see how it all works. CG explained that he had spoken to all the complainants personally and explained how the airspace and circuit works and he would be happy to invite them to the airport if that would be useful to them. He assured the committee that the guidance map is up in all the flying schools and he has regular conversations with them, and also</p>	

	<p>addresses issues at the regular User Safety Meetings. However sometimes students do make mistakes, but hopefully then learn from them.</p> <p>7.3 DS said he was surprised at the variation of the location of complainants in Hartley Wintney. CG explained that their complaints were mainly about the heavier jet traffic and some were on track for Farnborough. He also explained that the heli-lanes tend to follow motorways and rail lines and aren't using Blackbushe.</p> <p>7.4 GC asked whether things had been resolved with the multiple complainer in Yateley. CG said that the complaints had dropped off in the last 2 months, but that he had explained that the Blackbushe Tower can only pass aircraft information rather than instruct them. When the aircraft don't stick to their route the Tower will advise them and if the same person continues to make the same mistake then CG would personally speak to them to re-iterate. It is an on-going issue and the airport continues to educate pilots.</p> <p>7.5 DS pointed out that residents don't actually realise how noisy aircraft are until they actually move into a house, even though they know that they are moving close to the airport, for example the complainant living in Mattingley. CG explained that the area is attractive to GA traffic from a number of airfields. Unfortunately, it is in Class G airspace over there, which is uncontrolled so aircraft can fly when and where they like subject to the Air Navigation Order.</p>	
8	<p>USER GROUP REPORT</p> <p>Unfortunately, Dan Lassiter had a late change of plan and had to travel to Spain so was unable to attend. CG said that he hoped that Dan would be available next time as he is one of Blackbushe's biggest customers.</p>	
9	<p>YATELEY, DARBY GREEN & FROGMORE NEIGHBOURHOOD PLAN</p> <p>RQ gave a quick summary of the Plan, which sets out the policy for its own community. It is run by a group of volunteers and gives direct powers to the local community to develop a shared vision for their neighbourhood and shape the development and growth of their local area. It is about half-way through an approximate 4-year process and the Blackbushe Airport site is one of its areas of interest. They want to understand what Blackbushe is all about and what the plans are for development. A volunteer will contact CG to talk this through. DS added that the Neighbourhood Plan needs to be aware of the Blackbushe's plan for development.</p> <p>CG said that he was already aware of the neighbourhood plan as he had attended some of the meetings and is very happy to meet with one of the volunteers.</p>	
10	<p>QUESTION TIME FROM THE AUDIENCE</p> <p>10.1 Di Gardner, a Blackwater resident asked why there seems to be a lot of jets and helicopters flying over her house in Blackwater at what seems a low level. She said that it is</p>	

difficult to judge how low they actually are. She asked if tail numbers were essential in any correspondence with the airport.

CG said that if she can tell him the time of any incidents Blackbushe should be able to pinpoint who the plane/ helicopter belongs to and why it is over her house. He explained that the helicopters will follow the motorway and railway line, and won't normally be using Blackbushe. Jet aircraft approaching Blackbushe will use the Bagshot mast as their direction and then start turning towards Blackbushe if that is where they are heading. It is likely that their route will go over Blackwater at times. However, Blackbushe's movements of jets is very low, on average 2 movements per day throughout the year, so there should not be many jets approaching Blackbushe each day. He encouraged Di to call in when there is an issue and he or the Tower team will certainly look into it and if there is anything they can do about it they will. However, as Jet aircraft are provided instructions on where to fly by NATS, and a 3.1° glideslope will result in them being low over Blackwater.

10.2 Peter Brown a local resident asked the following question of David Simpson representing Hampshire County Council: "Why, when they are faced with huge cutbacks of some £80M over the next two years, shedding staff and cutting services, are HCC pursuing a Judicial Review to overturn the Planning Inspectorate's welcome decision to approve the de-registration of Blackbushe Airport's operational area, an area used for aviation for the past 77 years? A move that will damage the current Airport business, destroy prospects of increased employment and the increased contributions that would come to the local economy. Why is HCC intent on the loss of one of their county's finest assets and opportunities? I have written to the HCC CEO and legal team but to date have received no explanation other than their staff are on holiday."

DS answered on behalf of HCC – The decision has raised an important part of law – the definition of "curtilage" and HCC believe that the Inspector was wrong in his application of the law. There could be implications to many other areas of common land where HCC believe others such as golf clubs could use the argument to get the land they are on de-registered. The Council has an obligation to protect common land from development of housing and industrial sites. DS indicated HCC anticipate the case will probably go to the Supreme Court as it is such a big point of law. It has massive implications for the whole country with the ruling of such a large area of curtilage. HCC has a lot of Common Land within the county.

Peter Brown asked again about the cost implications for the council in pursuing this especially with the threat of job losses and cutbacks.

DS explained that there is a budget set aside each year for any legal matters – there is £580 million of reserves that can be used when expenses are not expected.

Peter asked whether DS saw the value in Blackbushe and whether he wanted to see the airport develop? DS says he always has supported the development of the airport and in the past it was suggested by HCC that the owner was offered the option of retaining a ransom thin strip of common land surrounding the active airport in order to prevent development at a later date of housing or industrial areas. It was not taken up. CG pointed out that however, this wouldn't solve the legal issue of curtilage, and Blackbushe would still have had to apply under the same section of the Commons Act to seek the deregistration of the airport. DS said When the owners bought the land, they knew they needed hangars to make any money. DS believes that if the land is deregistered there is a strong possibility of industrial development.

CG commented that he had seen the golf club similarity in the papers sent for Judicial Review, but he said that Blackbushe Airport was a very unique case being a licensed airport. Such conditions of a licensed airport require the provision of infrastructure and control facilities which are in place at Blackbushe. Blackbushe could not function as an airport capable of accepting the traffic it does without all of those facilities. By contrast a golf club would find it very difficult to argue that the bar/ clubhouse was a legally required part of a golf course and everything on the course was in its curtilage.

DS commented that airfields or airstrips don't need the same facilities. CG replied that there is a big difference between an airport such as Blackbushe and airfields or airstrips.

10.3 Di Gardner commented that she understood that with the development of the Airport there would be more employment opportunities but asked how more revenue would be created. CG answered that the rental of hangars and office space will generate the bulk of the revenue. For example the old BCA hangar which used to be part of the airport would wipe out the current losses of the Airport immediately. Also, he sees opportunities for rental of meeting rooms and the holding of events in the hangars at the Airport in the future. Any revenue from this is likely to be small and ancillary to the core business.

There is an intention to set up a history hub at the airport given the huge amount of history associated with it. The Airport already accommodates a lot of local group requests from Scouts and Beavers and home-schooled children as it has hosted at least 8 groups of them this year to give them a flavour of what goes on at the Airport. Next year the Airport hopes to host the Twilight Runway Challenge, which in the past 8 years has been located at Farnborough Airport. It could also be a place for Car Clubs to meet, but at the moment there is limited space and facilities to host them, but the airport gets a lot of enquiries along these lines.

7	<p>ANY OTHER BUSINESS</p> <p>DS noted that it is the 75th anniversary of VE Day next year and the Yateley Lions are hosting an event next May, Friday 8th (Bank Holiday). He asked if CG would be happy for an approach from them to see how the Airport can perhaps be involved. CG said that he would be very happy with that and that they could talk after the meeting.</p>	
10	<p>FUTURE MEETING</p> <p>CS to look for a date in March in 2020 to avoid any date too close to the local elections in May. (try to avoid Mondays and Thursdays)</p> <p>Update from the meeting: Next Meeting set for Tuesday 24th March 2020 at 7pm</p>	CS



Blackbushe
Airport

Consultative Committee Update

10 October 2019

2019 Business Performance Update

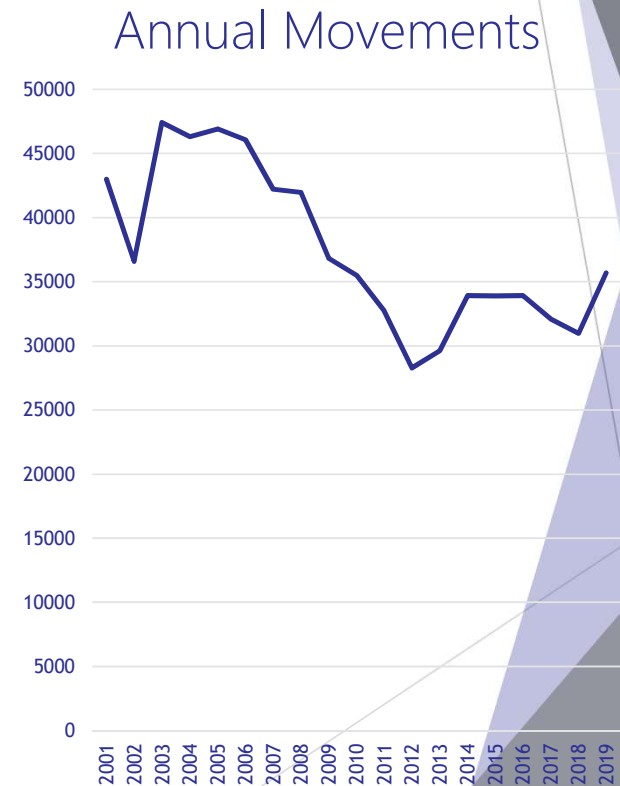
Movements / Sales	2018 Jan-Sep	2019 Jan-Sep
GA Fixed Wing	19,396	24,011 (+24%)
GA Rotary	3,940	3,155 (-20%)
Executive Fixed Wing	667	715 +7%
Executive Rotary	276	426 (+54%)
Total	24,279	28,307(+17%)
AVGAS Fuel Sales	257,915 litres	301,131 litres (+17%)
JET-A1 Fuel Sales	146,898 litres	160,371 litres (+9%)
Total	404,813 litres	461,502 litres (+14%)

- ▶ Revenue has increased by 10% on 2018 to date
- ▶ Operating Loss has reduced by 26% vs. 2018 at this point. We are targeting a 32% reduction in losses across the year. Forecast looks promising in this.
- ▶ Visitor landings increased by 24% to date

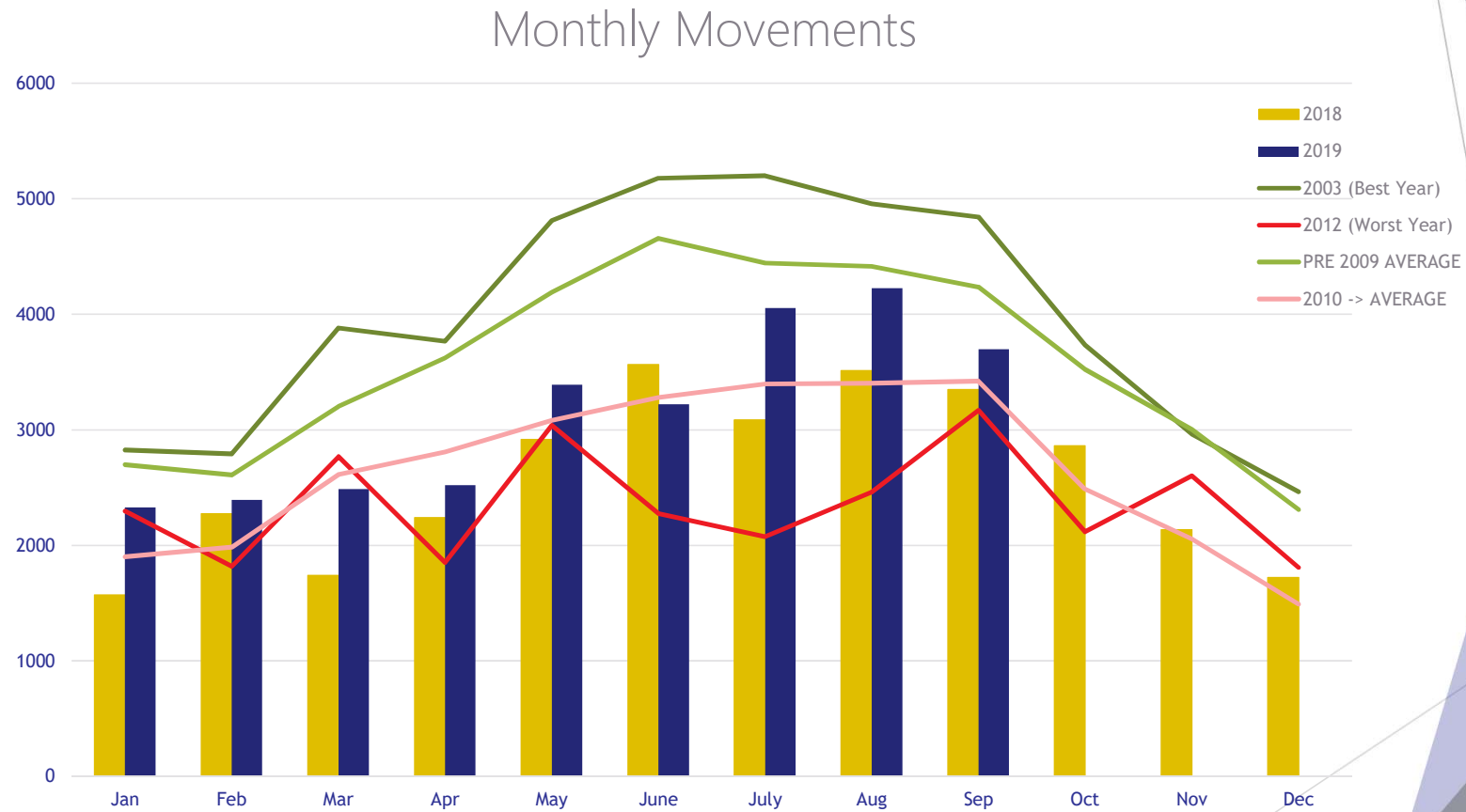
Annual Movements

- ▶ We have electronic records back to 2001 for airport movements. Before this time, records were kept on paper, but haven't survived.
- ▶ We recently found some paper movement records from 1985-1988 in the Terminal Building loft

1985	46,434	2001	42,986	2010	35,515
1986	54,307	2002	36,584	2011	32,736
1987	66,837	2003	47,407	2012	28,274
1988	75,933	2004	46,311	2013	29,630
		2005	46,907	2014	33,902
		2006	46,066	2015	33,877
		2007	42,229	2016	33,909
		2008	41,973	2017	32,090
		2009	36,828	2018	30,962



Monthly Movements



Security

- ▶ We have seen very little attempted crime over the summer period. This time is always quieter.
- ▶ We have had a coordinated approach to security with BCA which includes security guards throughout the night and dog units.
 - ▶ This obviously comes at great expense to both companies and is not a sustainable long term solution.
 - ▶ Investment in boundary treatments is required, but not possible at present due to the ongoing common land case.
- ▶ We've installed additional lighting and cameras including "Wildlife" cameras to try and understand what vehicles are being used.
- ▶ The dog units in particular have had some success, and dogs have been released on a few occasions when criminals have been found on the aerodrome.
- ▶ The winter months pose a greater threat, and further security arrangements are planned.

Public Inquiry and Decision

The Public Inquiry commenced on Tuesday 2nd April 2019 and ran for 4 days. Parties to the inquiry were:

- ▶ The Applicant: Blackbushe Airport Ltd - Represented by Douglas Edwards QC
- ▶ Objectors:
 - ▶ The Open Spaces Society (OSS) - Represented by Philip Petchey
 - ▶ Mr Peter J Tipton (Commoner)
 - ▶ Councillor Adrian Collett
 - ▶ Councillor David Simpson
- ▶ The Commons Registration Authority (Neutral)
 - ▶ Hampshire County Council (HCC) - Represented by George Lawrence QC
- ▶ The Inspector undertook an accompanied site visit on Thursday 4th April 2019 with representatives from OSS and HCC, as well as Blackbushe Airport.
- ▶ On Wednesday 12th June 2019 the Planning Inspectorate issued their decision which granted the application to deregister.

Application for Judicial Review

- ▶ Following the Inspectors decision, we received Pre-Action Protocol Letters from:
 - ▶ The Open Spaces Society
 - ▶ Peter Tipton
 - ▶ Hampshire County Councilstating their intention to seek a Judicial Review of the decision.
- ▶ The Defendant will be the Secretary of State for the Environment. Blackbushe Airport is an interested party.
- ▶ OSS and Peter Tipton declined to proceed with their action, which leaves just HCC pursuing theirs.
- ▶ The summary grounds will go before a judge in the coming weeks who will decide if permission is given for a Judicial Review.
- ▶ If permission is granted, then a Judicial Review would be held in spring 2020.
- ▶ Blackbushe intend to participate fully and will seek to robustly defend the arguments put forward by HCC.

Noise Complaints

- ▶ Noise complaints during the summer months are usually more frequent due to increased aircraft activity and the public generally being outdoors in their gardens.
- ▶ The record summer has in turn produced increased complaints:

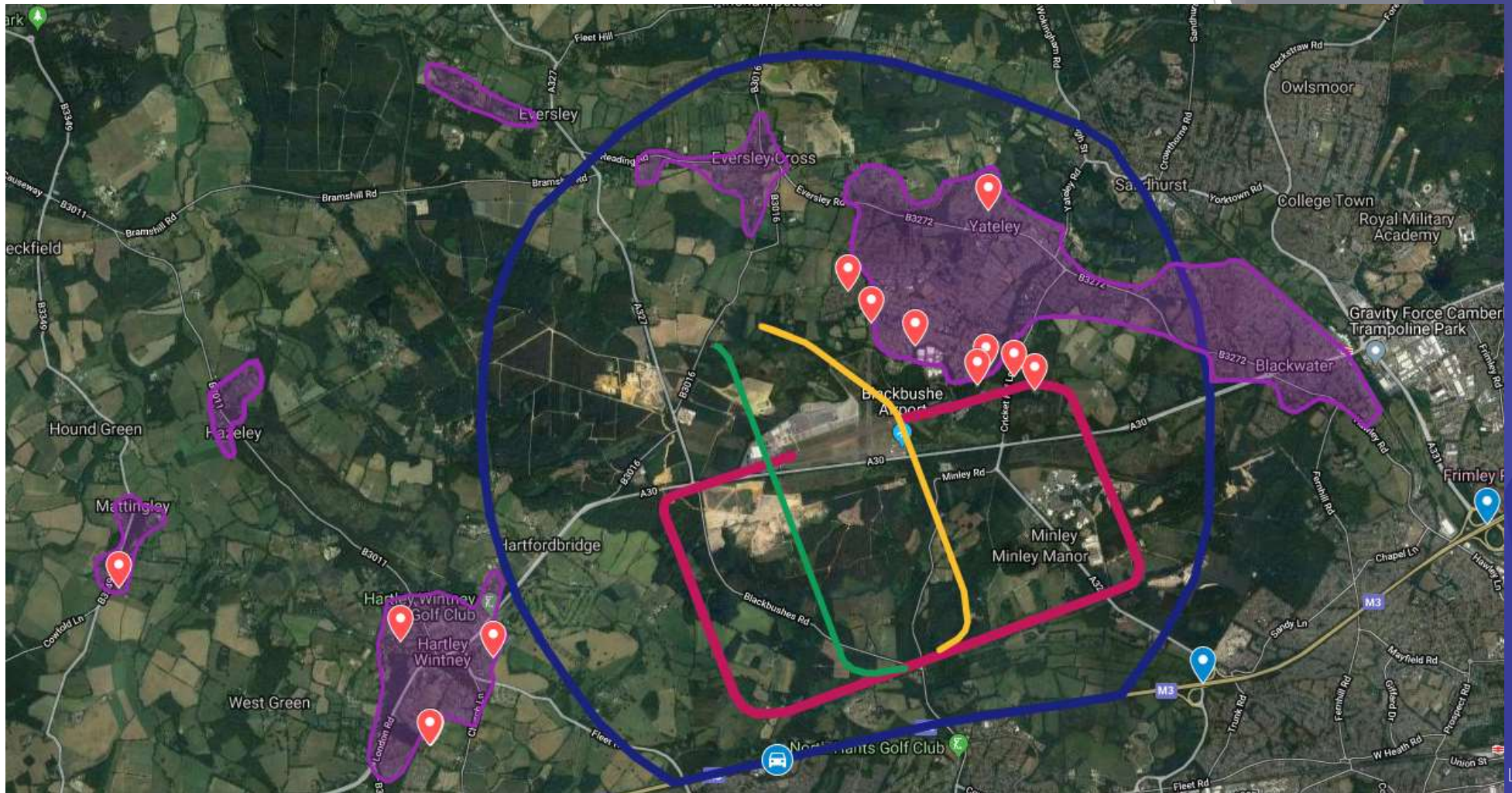
March – October Complaints	2018	2019
Complaints	45	61
Unique Events	32	53
Individual Complainants	23	33
Complaints involving confirmed Blackbushe aircraft	18	41
Complaints involving aircraft within the ATZ	9	24

- ▶ It should be noted that 16 complaints were received from a Mr Peter Hall who lives approx. 600m from the disused runways. It was discovered that he had been sending complaints to the previous Airport Manager's mobile number by SMS which was no longer in service. If he made the same number of complaints last year which weren't received, then we are fairly similar year on year.

Noise Complaints

- ▶ There seems to be a slightly increased number of complaints coming from Yateley. There could be a number of reasons for this:
 - ▶ Heightened awareness given local publicity surrounding common land case
 - ▶ A warmer summer, with increased traffic
 - ▶ 50% of complaints relate to weekend flights. We are twice as likely to receive a noise complaint on a weekend or bank holiday than on a weekday.
 - ▶ Wind direction favouring Runway 07. 36.5% of movements this summer compared to 33% last year.
 - ▶ Compounding this, on a weekend, 40% of movements were on Runway 07, compared to 35% last year.

Complainant Locations



Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



Submitted On	Name	Date	Time	Message	Reference Number	Further Information from Tower	Actions Taken
31/03/2019	Mr Carter	31/03/2019	11:00	Helicopter movement over Ascot racecourse over the course of many hours. This machine appears to be filming the event, causing prolonged noise disturbance for local residents.	2019/004	Nothing of this type on frequency or reported to be operating in local area, only rotary activity is in the circuit.	Dear Mr Carter, Thanks for your email. Ascot lies about 9.5 miles from Blackbushe, and therefore about 8 miles outside of our Air Traffic Zone. Unfortunately we have no control over the activities of any aircraft in this area. I have checked with our Air Traffic Team and they also confirm that the only helicopters to use Blackbushe today were those conducting flying training in the immediate vicinity of the aerodrome. The filming aircraft you refer to would have come from somewhere else. You might like to refer your complaint to the racecourse themselves as they may be in a position to alter their activities in the future. Thanks, Chris
04/04/2019	Mr James	04/04/2019	11:30	Phone call from gentleman describing an aircraft 'circling' overhead Hartley Whitney. The man stated aircraft was below 500ft and could 'clearly read the registration' if his eyesight was good enough.	2019/005	Aircraft was released from EGLF on a 7 mile final for RWY07. Aircraft orbited to loose height. In addition, another cessna in the circuit had turned base in front causing the PC12 to need to increase separation.	Call taken by Harvey. I understand the gentleman was more concerned with noise than with safety. Unfortunately this was a bit of a perfect storm of events, which are being communicated back to the pilots involved to avoid a recurrence.
08/04/2019	Mr White	07/04/2019	01:00; 01:15; 01:30	Gentleman was going to bed and heard 3 jets pass over the top of his house in the Blackbushe direction. He was not annoyed, but was wondering if this might become more common. He was adamant that they were jets and not helicopter aircraft	2019/006		CG: I took the call. I examined voice recordings from the tower, of which none were made at this time, and checked FlightRadar, and no aircraft had been picked up. I explained that there were no aircraft using Blackbushe at this time, we are shut from 22:00 each night, and definitely not using us. The gentleman was adamant they must have been using Blackbushe, but after discussion we came to the conclusion they must have been military in order to be operating at this time.
18/04/2019	Mr Tucker	18/04/2019	16:05	"Oh Hello, I'm in Hartley Wintney, and a couple of your lads are doing circuits over the middle of the village, and I think you're not really meant to do that."	2019/007	A couple of aircraft in circuit at the time	Reminded the pilots in the circuit of the procedures, and they immediately complied. Person on phone was happy with them being told.
18/04/2019	Mr James	18/04/2019	16:07	a low wing tricycle undercarrage aircraft overhead Hartley Wintney, he said he is not allowed to do this. I replied I would speak to him and apologised for the inconvenience, he responded to this as "Good because if you hadn't, i would get in my car and be there before he had even got out of the plane and give him more than a slap on the wrist." Understandably, I was taken back by this, and did not know what to say in response.	2019/008		The pilot was reminded over the radio. Blackbushe Airport will not tolerate threats of violence towards it's users. If this gentleman makes such threats again, the Police will be informed and provided with his details.
20/04/2019	"Hartley Wintney" Twitter Account	20/04/2019	16:30	A jet coming in to land at 16:30 just flew dangerously low over the village. Have a word please! Reply: Thanks for checking. I'm not a killjoy, but safety first and all that. I still remember too well the awful crash a couple of years ago.	2019/009		Twitter Response: Thx for reports. Aircraft was under Fboro LARS Control who norm put a/c onto this path when wind req. landing from West. It was at 1800 ft when leaving control. We will investigate next week when we have act level data from Fboro but FlightRadar is not accurate- see their FAQs! Reply 2: No problem, if it was too low, of course we can ensure pilot is made aware and warned not to repeat. We are always working to improve processes too. Reply 3: If you'd like to DM contact details we can feedback next week on results of any findings.
20/04/2019	"Eye See" Twitter	20/04/2019	16:30	And if I'm not mistaken, it cut in front of another plane also coming across the village! [PHOTOS ATTACHED] Reply: Any comment on the fact it was so low over the village then?	2019/010		The aircraft it "cut in front of" was actually extending its normal circuit to slot in behind and remain safely clear of the faster jet. Reply 2: See earlier comment in reply to original post. Minimum altitude as stipulated by CAA is 500ft over any obstacle, 1,000ft above a built up area. We shall investigate the altitude next week and take any appropriate action.

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



Submitted On	Name	Date	Time	Message	Reference Number	Further Information from Tower	Actions Taken
20/04/2019	"Alec Muffett" Twitter	20/04/2019	16:30	ADS-B is not totally accurate, as you say, but there was enough "what the hell was that noise?" about the overflight of Green Lane for me to start looking it up immediately.	2019/011		Final Report: https://www.blackbusheairport.co.uk/s/20190424-Response-to-Noise-Complaints.pdf
20/04/2019	Mrs Hassell	20/04/2019	16:30:0 PM	LOW FLYING LANDING JET IMMEDIATELY OVER HARTLEY WINTNEY HIGH ST. ALSO ONE IN THE MORNING C. 10.00H I THOUGHT PLANES WERE NOT PERMITTED TO FLY ONTO THE AIRPORT OVER THE VILLAGE - THIS HAPPENS QUITE OFTEN!	2019/012		Final Report: https://www.blackbusheairport.co.uk/s/20190424-Response-to-Noise-Complaints.pdf
22/04/2019	Mr James	22/04/2019	15:45	Phone call from gentleman describing a twin-engined aircraft low over Hartley Wintney. The man stated he could clearly read the registration.Said the pilot 'was taking the piss' It was pointed out to him that the aircraft was in the landing phase, but he went on to say that he didn't want to be 'Angry of Hartley Wintney' as the village is big enough to avoid!	2019/013	CBM777 G-OLIV joined on a long right-base to land RWY07 as positioned by NATS	Nothing we can do as flying path provided by NATS. I've spoken with NATS about this to highlight the issue.
24/04/2019	Mrs Wright	20/04/2019	16:30	Original Complaint, sent to Farnborough: Dear Sir, I would like to complain about aircraft registration 'M- Knox' flying over our garden and Hartley Wintney Cricket Green Probably at Blackbush Airport right now (16.30). Please can you tell me what can be done to those who who do not adhere to your Code Of Conduct Kind regards. Mrs Wright Farnborough referred the complainant to us. Complaint to us: Dear Sir, I would be grateful for your reply to my email below. Kind regards, Mrs Wright Dear Chris I do appreciate your informative email, thank you. I now understand why aircraft fly over our village. I would think it was far more than 96 last year. I will count and let you know how many low aircraft I see flying over the centre of the village the next weekend I am out in the garden. Best wishes Mrs Wright.	2019/014		Dear Mrs Wright, Thank you for your email, which we have logged as noise complaint 2019/014. We have received the same complaint from 4 other people surrounding the same aircraft's approach, and I apologise for any inconvenience that may have been caused. See report regarding this occurrence. Thanks, Chris
30/04/2019	Mrs Hall	30/04/2019	17:40	We have been experiencing an increase of planes flying over our house in Kipling Close which is in the Purple zone. Today we had two planes go over in succession of one was very noisy. Prior to these two at 5.40 approx there was another flight over our house. It was getting better but it seems that the planes are reverting back to bad practices.	2019/015		This call was logged after I had already dealt with Complaint 2019/017 and so no response provided to this particular one.
14/05/2019	Mr Dunn	24/05/2019	18:19	Message left on voicemail reporting a yellow high-wing aeroplane low over Mattingley, low enough to read the registration, AALD or similar. The caller enquiring if it is 'one of ours'	2019/016	G-INFO shows it to be a DH60G Gypsy Moth biplane.	Called Mr Dunn to inform him we were closed at the time and the aircraft is not from BBS. He was happy with the response. It appears that the aircraft concerned is based at White Waltham

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



Submitted On	Name	Date	Time	Message	Reference Number	Further Information from Tower	Actions Taken
15/05/2019	Mr Hall	15/05/2019	16:15	<p>Subject: Complaint</p> <p>Message: Yet again we have to contact you about .</p> <p>1/ Overflying our house at 1558 today as we are purple Zone it keeps happening.</p> <p>2/ 2 of your planes are 50% more noises than others. We are putting together a action group of local residents who are sick of overflying and noise from the airport. It is much more noisy than before and as I write this another has just gone low over my house yet again at 1609 you asked me to tell you any other times now I have and we keep telling you now we are going to do something about it .</p> <p>1/ Meeting of local Residents</p> <p>2/ Media</p> <p>3/ Invite a friend down from a national paper and ask her to listen to the residents.</p> <p>4/ Advise our MP of our actions.</p> <p>Please confirm you have logged this complaint.</p> <p>Mr & Mrs Hall</p>	2019/017	It would appear the first aircraft was G-BZEB and G-OARU both arriving from the local area.	Due to the extensive communications with this complainant, I have provided a copy of the email exchanges as an addendum to this document to the councillors present at the Consultative Committee meeting.
16/05/2019	Mr Backhouse	16/05/2019	12:00	<p>Persistent aerobatics above Stratfield Mortimer, yesterday lunch time and again today. Very annoying and intrusive.</p> <p>Reply: Thanks for the very prompt response and good to know not one of yours. So I have just sent a note to White Waltham aero club. By the way the plane is low wing, but too difficult to see the registration.</p> <p>Mr Backhouse</p>	2019/018	Nothing from Blackbushe, and no information on FlightRadar or ADSB Exchange	<p>Dear Mr Backhouse</p> <p>Thank you for your noise complaint which has been logged under reference 2019/018. We don't have any aerobatic aircraft currently airborne, and haven't had anything declaring they were doing aerobatic work the past couple of days.</p> <p>Do you have any identifying features of the aircraft? Colour, high wing or low wing, or registration? I know aircraft based at White Waltham often use that area for aerobatic work, so you may wish to get in touch with them.</p> <p>Thanks,</p> <p>Chris</p>
19/05/2019	Mjr Gordon	19/05/2019	13:20	<p>Persistent aircraft over the top of house whilst trying to host a dinner party. Aircraft was a single engine, fixed wing with a fixed undercarriage. In addition, aircraft should not be flying directly over his house as they should be flying an 'offset departure' when on 07. Cricket Hill Lane, Yateley, GU46</p>	2019/019	<p>Sir.</p> <p>Thank you for discussing your concerns today regarding the operation of the aircraft on Sunday that overflew your property. As I explained, the current Airport Management has been in post since the beginning of 2018 and is determined to improve the relationship with our neighbours.</p> <p>Part of that has been a review of the routes flown by various types of fixed and rotary winged aircraft and considering the impact this might have on the surrounding community. We are therefore about to publish a revised circuit plan for Runway 07 that will include a 10° offset for departing aircraft. Please note that the currently published circuit plan shows a square footprint, that while tracking to the south of your property, does not, in our opinion, leave sufficient clearance in the event of a southerly wind. As soon as we have published the revised plan, we will forward a copy to you.</p> <p>There is little doubt that recent meteorological conditions have exacerbated the problem. Statistically we use the westerly runway substantially more than the easterly runway, unfortunately recent wind direction has forced us to use the easterly runway more regularly. However, we will investigate the noted flights on Sunday and will make pilots aware of the need to follow the appropriate routes.</p> <p>We have an area on our website that provides dedicated access to members of the public who are concerned about the noise generated by our resident operators. Any complaint lodged using our website will generate a reference that can be tracked and becomes part of our statistical reporting to the local community.</p>	

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						I hope that we have been able to assure you that we take our neighbours' complaints seriously, however, should you have any questions please do not hesitate to let me know. Best Regards Paul Knight	
19/05/2019	Mr Thompson	19/05/2019	14:30	<p>Hello</p> <p>I've spoken to the airport previously about the regular acrobatics over my house and you've confirmed they come from your airport. I live at the bottom of Mortimer near the station and I seem to be being subjected to more and more of this terrible noise. It's now Sunday afternoon and I have loop the loop and stalls being performed right over my house. We had all three days of last bank holiday weekend and have had early mornings. We get both days nearly every weekend.</p> <p>This regular selfish interruption to our weekends is getting beyond a joke, todays he's not even that high. Please ask the pilots to stay as high as they can if they think their own fun is more important than our comfort in our own home.</p> <p>Mr Thompson</p> <p>Reply: Hi Chris Thank you for responding so quickly and looking into it, I really do appreciate it. I'll try Waltham also Best regards Mr Thompson</p>	2019/020	<p>Dear Mr Thompson</p> <p>I am investigating with the tower to see if we have anything of this type up today. It seems strange to be entirely us as we typically only have one or two pilots who actually do this activity, and they do it fairly infrequently - certainly not all day. White Waltham airfield do this kind of activity much more regularly and have dedicated aircraft for it. I also know they regularly operate in your area.</p> <p>Whilst I'm not ruling it out being from us, I know it is much easier for an airport to identify the aircraft the sooner they get the information, so you might like to contact them also.</p> <p>I'll revert back once I've gotten more info from our side.</p> <p>Thanks, Chris Gazzard</p> <p>Reply: Dear Mr Thompson, Sorry for taking so long to come back, I have been in and out of the office. We had a firefly up at the time you described which is capable of aeros, but the owner has only just taken delivery of it so thought it was unlikely to be him. I've now spoken to him and he confirmed he went out for a local flight south of Basingstoke, so nowhere near you, and didn't do any aeros.</p> <p>If the aircraft causing the nuisance are yellow in colour, there are two such aircraft based at Waltham. I know they try to spread their work about a bit, so it may be worth trying to contact them and see if they can alter their patterns at all.</p> <p>Thanks, Chris</p>	
25/05/2019	Mr Marshall	25/05/2019	17:02	<p>Mr Marshall phoned to inform of several aircraft flying over the top of Yateley. He stressed he was not making a complaint but wanted to make sure we were aware of this owing to the section 52.</p>	2019/021	N/A	<p>Hi Mr Marshall</p> <p>I saw in the log you called in on Saturday, thanks for letting us know. We are just in the process of re-publishing the circuit diagrams etc as the Pooley's chart is the same one from the early 1990s, and there's no information in the AIP or elsewhere. I've attached these. If you had any feedback on them it would be greatly appreciated as you understand better than most the challenges of keeping everything clear of the Noise Abatement areas.</p> <p>Thanks, Chris</p>
25/05/2019	Not provided, telephone call only	22/05/2019	02:00	<p>A gentleman called in on Saturday evening to enquire why, at "2am on Tuesday Night" a helicopter had been hovering over his house.</p>	2019/022	N/A	<p>CG: I took call as it came through on my mobile after the airport was shut.</p> <p>I explained it was most likely the Police Helicopter, and the caller was satisfied.</p>

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



Submitted On	Name	Date	Time	Message	Reference Number	Further Information from Tower	Actions Taken
06/01/2019	Mr Hall	01/06/2019	17:42	<p>Yet again your Airport is allowing planes to fly low over my house . Sort this out and do it before next weekend .</p> <p>It's frightening bloody noisy and this afternoon it's continuous. I had my grandsons party today and there all ended up crying because of the low flying planes over our house.</p>	2019/025	<p>Once again I'm sorry if we have caused you any disturbance this weekend. I see that your wife called in at the same time as you wrote this webform, and have listened to the call recording, so know you may already have some of the information below.</p> <p>Firstly, to provide you with some context. Unfortunately on Saturday afternoon two aircraft suffered tyre failures. The first was a yellow Pitts Special, the first of around 12 arrivals associated with Aerobility's Picnic by the Planes charity event held on Saturday evening.</p> <p>Conscious of an influx of arrivals, we quickly dispatched one team to assist with removing the stricken aircraft from the runway, whilst another inspected the runway for damage, or any debris. This meant that aircraft were asked to depart to the west or follow the circuit whilst the runway was closed. The runway reopened after around 20 minutes, however after another 20 minutes another aircraft suffered a similar failure on the same wheel.</p> <p>Knowing we had two in quick succession, we needed to conduct a much more thorough runway inspection. This was done, and one area was highlighted as a potential cause, and remedial actions were put in place. Once this work was complete, we reopened the runway and everything else landed safely and without incident. For around 30-40 minutes I believe up to 6 aircraft were holding. We were able to land helicopters as they don't utilise the runway, and thanks to the pro-active approach taken by the team, messages were passed to aircraft further away by relaying messages via other Air Traffic units to avoid them exacerbating the situation.</p> <p>From the investigation held over the weekend, thankfully we determined that both of the tyre failures were unique events, the causes very different to one another, and they landed at different points on the runway. We are normally able to deal with short closures fairly quickly with no impact on the local residents, but the unprecedented nature of two in quick succession, right at the start of a period where we knew we were having a concentrated number of arrivals created a difficult situation. I apologise for the inconvenience caused.</p> <p>Thanks, Chris</p>	
06/01/2019	Mrs Hall	01/06/2019	17:42	<p>"Good afternoon, my name is Mrs Hall, I live at XX Kipling Close, we seem to be having a lot of your planes coming over our house. One particular black one, and also another yellow one."</p> <p>Reply: "OK fine, it is really noisy thank you"</p>	2019/024		<p>Advised that right now our runway was closed due to an incident, we are having to divert aircraft around. We are working on it and hope to reopen shortly so the noise should disappear.</p>
06/01/2019	Not provided, telephone call only	01/06/2019	17:40	<p>"I live in Tudor Drive and there was this whoosh of an amount of aeroplanes going over today, is there something in particular that's going on? They keep flying over my house and I don't think they are supposed to be doing that. There were loads of helicopters, and I just wondered if they were going to the Derby or something, I was just being nosey more than anything else!"</p>	2019/023	<p>All four of these were related to aircraft diverted following two tyre bursts in the space of 30 minutes.</p> <p>At the time, aircraft exhibiting at Aerobility's Picnic by the Planes were arriving, and there wasn't very many places for them to go.</p>	<p>Advised that right now our runway was closed due to an incident, we are having to divert aircraft around. We are working on it and hope to reopen shortly so the noise should disappear.</p>
06/01/2019	Not provided, telephone call only	01/06/2019	17:43	<p>"I wonder if you can help me please, is there any reason why there's been a black plane going over our house?"</p> <p>"I see it's most unusual, we've lived here 30-odd years and we've never had them so low over the house as this one. Needless to say, we know we live next to an airport, and it's never ever bothered us before, but I found it a bit annoying this afternoon."</p> <p>"Ok thank you very much"</p>	2019/026		<p>"Yes, because our runway is currently closed and we've had to divert a lot of aircraft around due to an incident. Our runway is due to open shortly, so we will be able to get him on the ground shortly."</p> <p>"I'm very sorry about that, we will get him on the ground very soon, we've just had to clear up the runway".</p>

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



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06/02/2019	Mr Hawkins	02/06/2019	09:10	Please can the helicopters NOT fly over the houses in Brandy Bottom in the Common by Wyndams Pool at 9am on a Sunday morning !!	2019/027	<p>One rotary was in the circuit at this time BPH02 in GBROX, nothing non standard was observed with this circuit.</p> <p>Spoke to Toby Chamberlain from Phoenix Helicopters. He apologised but stated he was nowhere near the complainant and was on a normal circuit and approach for the helicopters</p>	<p>Dear Mr Hawkins, Thank you for your message. I've spoken with Phoenix Helicopters, and the Duty FISO from our tower yesterday. Both believe the helicopter in the circuit was flying the usual pattern that has been in place since the 1980s. Of course with the location of your house, you are exactly under the circuit and approximately 1300 metres from the aerodrome boundary. Our Section 52 planning agreement permits us to operate from 07:00 – 22:00, 7 days per week, and also stipulates the circuit pattern. The aircraft was operating entirely within this. I would however say that our operations typically don't really get going until after 9am, whatever day of the week, as there is simply not very much demand to fly that early in the morning. On this Sunday, poor weather was predicted for the afternoon, and so many operators chose to make use of the earlier hours to complete their flying before the anticipated weather stopped play. I apologise for the inconvenience to you. Thanks, Chris</p>
06/04/2019	Mr Dunn	06/04/2019	13:11	There has been an incident with an aircraft with a white underside, ridiculously low. Couldn't identify aircraft	2019/028	Unable to identify as a number of aircraft in local area.	Caller satisfied with response on phone.
06/05/2019	Mr Hall	06/05/2019	16:52	Right over my house again at 4.52 . What excuse this time ????	2019/029		<p>Dear Mr Hall We actually observed this one ourselves in the tower. The aircraft in question was returning from the North East from Bracknell direction. He indicated he would arrive overhead, and then was observed over Yateley. We reminded him of his position and asked him to avoid, and he replied apologising and assures us he will take greater care in the future. Thanks, Chris</p>
14/05/2019	Mr Dunn	14/05/2019	18:30	A voicemail was left regarding an aircraft operating over his house in the evening.	2019/030	Nothing operating, aerodrome was closed	Called him back the following morning to confirm it was not ours. Caller satisfied
18/06/2019	Mr Hall	18/06/2019	15:25	Again right over my house yet again at 3.25 . What excuse this time Chris. Mr Hall	2019/031	<p>G-BMFP – Land 1523 G-PDSI – Land 1527 G-CDTX – Land 1529</p>	<p>Dear Mr Hall We had very few aircraft up yesterday due to the weather, however we had three aircraft arrive in rapid succession around this time. I think I have identified which one I think it is, but have reminded the pilots of all three. Thanks, Chris</p>
19/06/2019	DAMIAN HARVEY	19/06/2019	16:33	<p>19/06/19 G POLA K, PARK 30M ALT NOT ON RADAR 14:37HRS LOW FLY REPORT ABL-3492 SE MLR OVERHEAD 50M ALT GOSFORTH METRO 15:43HRS ABL-3493 G CBVX 5 LOW FLY BREACHES MY HOME LAST 20M ALT 16:09HRS ABL-3494 G BOOF OVER MY HOME LOW FLY 16:33HRS ABL3495</p> <p>https://www.bitcute.com/video/hPwLijMohE2i/</p>	2019/032	<p>G-POLA is a Police Helicopter in Yorkshire. It doesn't use Blackbushe. SE-MLR, is not based here, but had visited on the 18th June, not on the 19th. GCBVX and GBOOF are both based at Blackbushe, but had departed on the 18th to Duxford</p>	<p>It seems the user might be located in Gosforth, Newcastle, and its entirely possible all these aircraft were operating in this area on the 19th June. Obviously any complaints from Newcastle are entirely outside the control of Blackbushe Airport.</p> <p>Given the format of this message, which was submitted via every webform on our site, and sent to every public email address and arrived simultaneously, we believe these complaints are sent in by a "bot" which automatically sends noise complaints. They were also sent to several aerodromes in the south. We will not respond to such complaints, as feedback is to do so "flags" us as a target to receive large quantities of spam mail.</p>

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23/06/2019	Mrs Bachrach	23/06/2019	16:12	<p>Please it is unbearable to have your small planes doing their acrobatics right above our house. We are trying to have a bbq and chat, it is impossible to hear each other speak and relax in the garden on a Sunday afternoon!</p> <p>Thank you, kind Regards</p>	2019/033	Nothing active at this time	<p>Dear Mrs Bachrach</p> <p>Thank you for the email. Please can you confirm your postcode so we can see where you are? We don't do very much aerobatic work from Blackbushe, but I will check if it one of ours. Did the aircraft have any distinguishing features?</p> <p>Thanks Chris</p>
				<p>Dear Chris,</p> <p>Thank you for your prompt reply. Post code is RG7 1__. I didn't think to try and identify the colours, sorry. But he/she, was going straight up then stalling the engine (it seemed) then coming straight down on top of our house to then go back up.</p> <p>Thank you for your concern, much appreciated. Kind Regards Mrs Bachrah</p>			<p>Hi Mrs Bachrach</p> <p>I've checked our tower logs this morning, and it wasn't an aircraft from us. We have two aircraft that occasionally perform aerobatics based here, but its pretty rare. You might find it was an aircraft from White Waltham Airfield who have a number of aerobatic aircraft and who also use your area in which to practice them.</p> <p>Thanks, Chris</p>
23/06/2019	Mr Hall	23/06/2019	1500-1600	<p>Sort your bloody planes out from flying over our house . Last time I will ask you next time I will be asking for your chairman's name address and contact details and will ask Ranil our MP to write to him on our behalf and cite all the times we have contacted you .</p> <p>I have asked numerous times but to no avail now sort it out Chris.</p> <p>Pete Hall</p>	2019/034		<p>Due to the extensive communications with this complainant, I have provided a copy of the email exchanges as an addendum to this document to the councillors present at the Consultative Committee meeting.</p>
25/06/2019	Mr James	25/06/2019	16:37	<p>Hello, can I just dicuss with you, the jet you've just landed, in the last few minutes, with flipped up tips to its wings. I know you don't direct them in, and it's Farnborough, but as far as I'm concerned, it's Blackbushe, and it nearly went right over my house in Hartley Wintney.</p> <p>I've spoken to you before probably. But not very often, I'm not obsessed about this, just frequently irritated.</p>	2019/035	<p>TWY542 on approach RWY07. Aircraft was established on 5nm approach - straight in. Aircraft would have flown over house low due to positioning of the man's house.</p>	<p>I promised to raise it with the pilots when they landed. Once again, not ours or pilot's fault, aircraft was positioned here by NATS.</p>
26/06/2019	Mr Hall	27/06/2019	12:33	<p>Hi Chris another one over my house at12.33.</p> <p>Do something.</p> <p>Mr Hall</p>	2019/036	<p>Can't get to the bottom of the 12:33 aircraft. Nothing tallies with it.</p>	<p>Due to the extensive communications with this complainant, I have provided a copy of the email exchanges as an addendum to this document to the councillors present at the Consultative Committee meeting.</p>
26/06/2019	Mr Hall	27/06/2019	16:15	<p>And another 1 minute ago straight over my house</p>	2019/037	<p>Fairoaks 016 Cessna C152 G-BLJG. Was noted heading towards the Noise Abatement Area and advised by radio but said that he positioned there to avoid an aircraft taking off. It was a poor excuse and in reality they had not made themselves aware of the procedures here.</p>	<p>Due to the extensive communications with this complainant, I have provided a copy of the email exchanges as an addendum to this document to the councillors present at the Consultative Committee meeting.</p>
27/06/2019	Mr Dunn	27/06/2019	15:07	<p>A silver small helicopter with partially black underside. Perpetually pestering my house. Directly above RG27 8__ Mattingley. Bothering our house and sheep. It's a small trainer type. There was a dark one too, which has moved back towards you.</p>	2019/038		<p>The caller was satisfied with the response, but didn't want a call back.</p>

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



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29/06/2019	Mr Stewart	29/06/2019	12:44	<p>Good afternoon, My name is Mr Stewart, and I live in Addlestone, there's an aircraft which I believe took off from Blackbushe this morning, a Cessna, PH-LAW, and it is continually flying up and down, can you tell me for what purpose it's doing that?</p> <p>It's been going up and down all morning. I've been tracking it on Flight Radar, so he's going really, basically between you and Redhill, that Biggin hill area, turning and coming back. You know it's a hot sunny day, there's thousands of people out in their garden on a day like this, and all they've got every 20 minutes or so, theres a blooming aircraft flying over.</p> <p>We accept Heathrow airport, that's a fact of life, but on a Saturday, nice day, you know and every 15-20 minutes, there's brrrrrr, aircraft going over.</p>	2019/040	<p>The aircraft is one of two that have been staging themselves from Blackbushe for several months. They are an aerial survey company who are working on a contract to take aerial photography for use in well-known mapping software. They are surveying most of the Greater London Area, and to capture this level of photography they operate at approximately 1,500 ft and fly long, straight passes. As soon as they leave the airport, they are working under the control of London Air Traffic Controllers, and flying on an agreed flight plan. This is a commercial venture, and of course their products are of interest to many millions of people.</p> <p>I informed him the aircraft was not under our control but was under a flightplan and talking to another controller for the commercial flight. I then had to go as I was talking to aircraft at the time.</p>	

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



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28/06/2019	Mr Tucker	28/06/2019	17:57	Oh hello, I'm in Hartley Wintney, we've got one of your boys has been a little bit naughty. He's flown right over the centre of Hartley Wintney about 3 or 4 times. We've got a big cricket match on, so I think he wants to watch that. Now he's not really meant to go over Hartley Wintney is he?	2019/039	Um... it's difficult. Hartley Wintney is identified as one of our noise abatement areas...	
				<Interrupting> That's right, there's only one guy doing it, and it's the same bloke all the time.		Is he, as far as I know, we don't have anybody down that part....	
				<interrupting> Really? he's doing the usual circuit that we're so familiar with.		Have you got anybody over the top of you at the moment?	
				He came not a minute ago, one of his many times.		Unless there's an aircraft directly over you at the moment?	
				Well he was a minute ago.		How about now, are you actually there?	
				I'm actually there at the moment, no he's gone over, he's landed by now.		Um, we don't have anybody that fits into that category.	
				That's amazing! Where's he come from then? We, of old, we know the circuit your lads take, it's always the same circuit.		Yeah, we are making sure we reinforce that each time we have someone that comes in.	
				I think you've been jolly good about that the last few years. I don't know where he's come from then if he's not yours.		He could be from anywhere quite honestly. The problem is, although you have a noise abatement agreement with us as an aerodrome, you are also sitting in general airspace, so anybody can fly over....	
				<interrupting> He's terribly suspicious, he's taking the normal circuit. comes over the green, turns right, and goes back in your direction, couldn't be more evident.		All of the aircraft we've had operating this afternoon, certainly in the last hour or so, are all following the track that the aircraft are following right now.	
				Someone's straying slightly I think.		Yeah, I mean there's an aircraft that is quite early on final, on the approach. If he is over you...	
				He's not over me at the moment as I've said, but he must have landed about a minute ago or two minutes ago		Yes, but as I've said, we don't have anybody that fits into that category. Um, I'm sat here watching them all come round.	
				Yeah, that's right but I'm very surprised at that.		The only thing I can think of is that perhaps it is an aircraft from another location. It is possible.	
				Oh yes, if it was just once, but he's done this four or five times, you know, quite regularly.		I'm sorry I can't identify anybody that would fit into that category from here at the moment. However, if you can give me your name and address, I'll log it in our system and make sure that if we do find anybody that fits into that category that	
				OK jolly good, my name is Turker, Cricket Green, Hartley Wintney, well I'll take the phone out with me onto the green, there's a cricket match going on, and if it comes over again, I'll give you another buzz.		Ok, we have an aircraft turning on what I would define as the base leg now, and he appears to be quite a long way out for what I would term our normal circuit. Can you see him at the moment?	
				Um, I've gone back indoors, I'll go and have a look. No, no-one around at the moment. I can see one who's just landing in your direction now, he's just coming down, he's obviously been over us, although I was indoors at the time.		That one's probably the furthest out I've seen today.	
Yeah, well you'll get the guy landing in about a minute's time I think.	Well I'm watching one now, that's the one I've highlighted.						
OK, well I'll phone you back if it happens again.	And I'll log your call and make sure that we keep an eye on people.						
	Complaint noted, unable to identify aircraft that was transgressing as the one noted above was not, the caller was only						

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



Submitted On	Name	Date	Time	Message	Reference Number	Further Information from Tower	Actions Taken
29/06/2019	Mr James	29/06/2019	15:27	<p>Hello, is Harvey there by any chance please? <i>Harvey's not working today, can I help?</i></p> <p>Yeah, a plane has just come over my house, I spoke to Harvey about a jet the other day, this is a tricycle, G double O, W something. And I thought you were not supposed to direct them into Blackbushe over Hartley Wintney.</p> <p><i>Do you have the registration or what the aircraft looks like?</i></p> <p>It's a tricycle undercarriage, it'll be approaching you now, and I think it was G double O, W, something like that.</p> <p>He banked over our house, just like they do when they're approaching you. I saw his registration, it was definitely G, obviously, and then double O.</p> <p>I'm really going to start ramping this up, because it's just not stopping. It's not just about the noise, I mean he didn't make a particular lot of noise, it's just the stress of having a low flying aircraft come over your house, just for someone's leisure pleasure.</p> <p>One of these days, I'm going to get in the car, and I'm gonna meet him when he gets out of the plane, and I'm going to put him straight on what he should and shouldn't do, I really am because they just won't take any notice. They think they're flying spitfires or something.</p>	2019/041	OO-LVA was the aircraft landing at this time, but Mr James seemed adamant it began with a G. Otherwise, nothing was working the frequency at this time.	No response provided. Threats noted.
04/07/2019	Major General Gordon	04/07/2019	11:26	<p>The complaint was in regard to a Blue and white aircraft taking off approx 3 times routing straight out.</p> <p>One time it was reported the aircraft went north of his house.</p> <p>Time of call was 11:26 local on phone 312 in the tower. time period of complaint is 11:00 - 11:15 local.</p> <p>REPLY: Thank you - that is very helpful, and reassuring that the instructor understands my concerns about noise nuisance and will try to avoid my house in future.</p> <p>Major General Gordon</p>	2019/042	I strongly believe the aircraft in question is GCBZR. this aircraft matches the description and it was noted that the aircraft had a poor rate of climb on each touch and go, he would have been significantly lower than most aircraft.	<p>Dear Major General Gordon,</p> <p>Thank you for your call in earlier which was logged by our tower as 2019/042. I'm sorry for the inconvenience caused to you. The aircraft in question was piloted by a Flying Instructor and student pilot on a check flight. I contacted them on landing, and their explanation was as follows: <i>"We were suffering from a very poor rate of climb from the aircraft which meant that we could neither make the turn nor change the prop/power settings as soon as we would have liked. We tried several different ways to see if we could get around this and achieve a better rate of climb, but to no avail and so cut the lesson shorter than planned.</i></p> <p><i>Please accept my apologies and, if he calls again, please pass them on to Maj Gen Gordon. I am making a note of the defect in the tech log of the aircraft and so expect that it will be addressed by Dan.</i></p> <p><i>Sorry again for the inconvenience caused and I will do all I can to make sure that it does not happen again."</i></p> <p>I hope this addresses the issue. We have recently put out refreshed guidance on noise abatement which can be found here: https://www.blackbusheairport.co.uk/news/2019/7/1/noise-complaints-please-help-us</p> <p>If you have any more issues please don't hesitate to contact us.</p> <p>Thanks, Chris</p>

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



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02/07/2019	Mr Hall	02/07/2019	12:23	Straight over me in garden at 12.23	2019/043	<p>In the absence of this data, comparing Flight Radar (obviously much less reliable) for today, I was able to identify both aircraft.</p> <p>The first was one of our residents and was flown by the Chief Flying Instructor of one of the flying schools. He is very sure he was south west of the disused runway and therefore not directly overflying your property. His aircraft has a GPS which enables them to follow this accurately and ensure they don't transgress.</p>	Due to the extensive communications with this complainant, I have provided a copy of the email exchanges as an addendum to this document to the councillors present at the Consultative Committee meeting.
06/07/2019	Mr Simpson	06/07/2019	?	As a big supporter of your airport plans, I would just like to ask if the flying rules for overflying houses in Yateley have changed. I live off of Monteagle lane and have noted many low flying aircraft from Blackbush over our property in the past few weeks, as confirmed by Flight Radar 24. In fact, 4 over the past 15 minutes. If rules are still as previous, I would be grateful if you would re brief all crews flying from Blackbush. Many thanks, do not want to upset locals at this stage of your deregulation plans. Mr Simpson	2019/044		Hi Mr Simpson, First of all, thanks for your support. I've logged this message in our system under reference 2019/044. Nothing has changed regarding overflying of houses. However, we have seen an unusual wind direction favouring using Runway07 rather than Runway 25. This inevitably brings aircraft close to our noise abatement areas. Your house is just outside the noise abatement area but very close to it. Our normal guidance to aircraft is to overfly the disused runway 14/32 which is the one that runs from NW to SE. They would probably still be visible and audible from your property but wouldn't be directly overflying. We recently put out reminder guidance (https://www.blackbusheairport.co.uk/news/2019/7/1/noise-complaints-please-help-us) and have put copies of all maps on notice boards in the flying clubs. A lot of pilots these days also use iPads with moving maps, and we are working with those providers to have the noise areas marked on these too. Thanks Chris Gazzard Airport Manager
02/07/2019	Mr Martin	02/07/2019	12:50	Hi, I have an aeroplane circling over my house in the Hereford area and has been for the last 3/4 hr. The code on the side is GCBME. I have had a look at the live flight tracker and it shows to have come from your airport. Could you confirm what he is doing as I find it an invasion of my privacy and it looks strange compared to his other flights this week shown on the website. kind regards, Mr Martin	2019/045	<p>Hi Mr Martin,</p> <p>Thank you for your email. I am looking at FlightRadar24 and I can see G-CBME originated out of Northampton today. We do see this aircraft regularly and the company that operates it (Skytrax Aviation) are involved in aerial photography and mapping services. You can find the operator of any aircraft by using GINFO, a CAA website: https://siteapps.caa.co.uk/g-info/</p> <p>This aircraft is not base with us and so your best course of action might be to contact Skytrax.</p> <p>Thanks, Chris</p>	
02/07/2019	Mr Hall	02/07/2019	13:11	Twin engine over house twice in 3/4 mins	2019/046	The twin (SE-MLR) a Swedish registered visitor, and the tech below again shows him following the disused runway track.	Due to the extensive communications with this complainant, I have provided a copy of the email exchanges as an addendum to this document to the councillors present at the Consultative Committee meeting.
05/07/2019	Not given	05/07/2019	11:00	Caller called about a light aircraft flying backwards and forwards, "plaguig us recently". She didn't know if it was a training flight. On Saturday it was way more than an hour. It was over again today. Found it on FlightRadar24, she thought it was PHLAW Cessna.	2019/047	PHLAW Aerial Mapping Aircraft	I explained that it was operating on a flight plan with NATS and CAA approval. Outside of our ATZ, nothing we can do about it. They are taking aerial pictures for mapping service such as Google, Apple etc. They return every three years to re-map the areas. If they weren't using us an aerodrome, they would still have to fly the same sorties, just out of another aerodrome.

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07/07/2019	Mrs Tong	07/07/2019	?	Is this normal activity for one aircraft? Wondered what they were doing all day yesterday? <Attached was a screenshot of FlightRadar for PHLAW operating across London in N-S tracks over London City Airport, from M25 in the north to the M25 in the south.	2019/048	PHLAW Aerial Mapping Aircraft	Hi Mrs Tong, this aircraft is working on a contract to supply aerial imagery for use in online mapping applications. It has been flying patterns like this for several months. This particular path can only be done on Saturday afternoons as London City Airport is closed and so the airspace becomes free.
10/07/2019	Mr Hall	10/07/2019	16:30	Chris 4-30 today straight over the top of the house and there have been others since we last exchanged emails. The noise coming from planes and today helicopters is becoming during the day more and more. Looking at your circuit plan ie Map all of them should be nowhere near my house but they are. In the last few months the noise has increased as have the planes flying over purple noise abatement areas and my house. You sit out in the garden and all you hear are engines (Aero) where before that was not the case. It is the small flying club planes that make the most noise and its constant every day. Most of us in the area are fed up with this constant noise and fly overs it's got to stop Chris and go back to the way it was . Regards Mr Hall	2019/049	Unknown	No response provided
13/07/2019	Mr James	13/07/2019	11:45	Regarding the Jet that had just departed	2019/050	N542AP Falcon	Spoke to crew who admitted their approach had drifted lower than usual and who will endeavour to avoid in future.
15/07/2019	Mr Hall	15/07/2019	12:00	Again at midday straight over my roof this time I had 2 Councillors from London for a meeting with me. Sort it out.	2019/051	Possibly G-OSUS	Dear Mr Hall, That is copied, I've identified the aircraft. Once again radar data does not show it overflying, but I have informed the pilot anyway. Logged under reference 2019/048. Thanks, Chris
22/07/2019	Major General Gordon	22/07/2019	14:15	Red helicopter flying low eastbound right over my house of cricket hill lane. it was so low it barley cleared the trees	2019/052	We had a red helicopter in the circuit from EGLM. Reg G-DIGA Topcat23. Aircraft was observed flying "normal circuit" following another helicopter in the circuit	This issue was dealt with on the phone call. Major General Gordon does not live in a noise abatement area, and lives almost directly under the approach for Runway 25. The pilot was made aware of his house and asked to avoid on departure.

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



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02/08/2019	Mr Dunn	02/08/2019	16:45	<p>The caller initially called in to report a "very very yellow" fixed wing (G-?AAD?) which had flown very very low over his house about an hour ago, and then again just recently.</p> <p>Whilst on the phone he reported "one of your helicopters" a silver/blue trainer helicopter.</p> <p>Chap was very polite and noted that there has been a marked improvement of noise since last call/email.</p> <p>Before coming off the call, Mr Dunn described a single high-wing aircraft passing over low.</p>	2019/053	<p>We were unable to identify any yellow aircraft with the caller. Checking the ATC logs show no aircraft matching this description.</p> <p>The Helicopter was noted on the call as not being one of ours, as all of them were on the ground at the time. However, it was subsequently identified most likely as G-DSPZ which called for a transit NE-SW via the eastern side of ATZ and visually confirmed as quite low.</p> <p>The final aircraft was most likely G-CBME, a visitor which was completing aerial survey work, necessitating a low altitude to capture their data.</p>	The caller was satisfied with the response on the phone.
08/08/2019	Mr Hall	08/08/2019	17:35	<p>Again and again Chris 5.35 over my house. What happened ! Pilot error! Are you going to wag your finger at him.</p> <p>You were supposed to visit and arrange flight but you never did.</p> <p>People on this side of the town are getting fed up with the increased noise flights over houses and schools.</p> <p>I am now unavailable until end of Sept as I am involved with the Government on Brexit and will be in and out of the house but my wife will monitor . Regards Mr Hall</p>	2019/054	None	See response to 056
13/08/2019	Ms. Porteous	13/08/2019	12:30	<p>The caller was distressed by an aircraft conducting aerobatics above her horse yard.</p>	2019/055	<p>I could hear the aircraft clearly and immediately thought it sounded like a bi-plane. I enquired whether the aircraft had 4 wings and she confirmed yes that was the case.</p>	Issue dealt with and informed aircraft not from Blackbushe and she could perhaps try Popham or WW. She was very grateful for our assistance.

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



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13/08/2019	Mr Hall	17/08/2019	17:50	<p>Tell me I am back for 3 days and planes are flying directly over the house. 5.50 and earlier. Are these pilots just bloody stupid or blind. This is now becoming a big issue within the community with a lot of very negative comments and as I write this another loud plane comes straight over at 5.57.</p> <p>So when you coming round as you promised I'll make sure you can interact with some locals. Sort this out Chris and don't just give it lip service if you have to ground some pilots do it if they will not adhere to your instructions. Last chance FCA next would prefer if you did your job and we all lived in harmony your choice. Peter Hall</p>	2019/056	<p>Mr Hall, We've been round and round on this. I do not have a power to ground pilots. We also cannot issue then instructions in the air.</p> <p>I am confident aircraft are NOT directly overflying your house. Give me your availability next week and we can arrange a day to do some demonstration runs. (Weather permitting).</p> <p>Organise as many people as you like. Given the proximity of your house to the aerodrome I would fully expect you to see and hear aircraft from your house on a regular basis but you don't seem to expect this.</p>	
				<p>Seven of us were sitting in the garden having a canvassing meeting all afternoon and we ALL saw the planes flying DIRECTLY over my house. Why do you not except the facts or are all seven of us seeing things? You have the responsibility as Air Port Manager to sort this out. I can not do next week as I am in meetings advising on how Brexit will effect Retail. I will check with the London office when I am free. We are away from 10sept until the 25Sept on hols lull before the storm. I can assure you Chris that you are wrong ref over flights as bourne out today in front of seven witnesses. Noise is what people are talking about Ref the airport and the increase in there perception of increased flights.</p> <p>I will let you know some dates next week.</p>			No response received with dates.
20/08/2019	Mr Cowley	N/A	N/A	Mr Cowley called up for a more general discussion regarding the overflight of noise abatement areas.	2019/057	N/A	I discussed the measures we have introduced recently, and encouraged any people he had been speaking to to report any aircraft directly overflying noise abatement areas with as specific details as they can.
24/08/2019	Ms Dawson	24/08/2019	17:31	<p>Hi</p> <p>Can you please remind all aircraft that they are to fly over nearby housing estates, it is increasing in. Inverse that all aircraft are flying in the wrong path on take off and landing and flying extremely low and directly over houses in woodlands Yateley, this is against your own rules and regulations stated on your website and quite frankly an absolute nuisance.</p> <p>I look forward to your response</p> <p>Regards Ms Dawson</p>	2019/058	<p>Dear Ms Dawson, Thank you for your email. I'm sorry for any noise caused by aircraft visiting Blackbushe. Your house in Woodlands, Yateley is directly under the approach / takeoff path of the airport and is crucially not within one of our noise abatement areas but right outside it.</p> <p>I'm sure you can appreciate that being so close to the runway threshold, aircraft are of course low over this area. When departing, we ask aircraft to make a 10° turn to the south to reduce the impact of noise here, but this can only be done if safe to do so, as aircraft are primarily concerned with climbing at a good rate to avoid stalling the aircraft.</p> <p>Ok arrival, aircraft typically line up at least a mile away from the runway, again in order to safely land.</p> <p>You can review our noise abatement areas and guidance we give to pilots on our website at: www.blackbusheairport.co.uk/noise</p> <p>Thanks, Chris</p>	

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



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24/08/2019	Mr Swalwell	24/08/2019	17:49	<p>Recently a lot of your aircraft have been flying over the housing estate where I live. I live in Woodlands of Tudor Drive. In reading your website I understand this should NOT be the case and therefore wish to log a formal complaint for this issue. As of today (Saturday 24th August) codes G-BZEA and G-BFIY are consistently flying circuits over the houses.</p> <p>I look forward to hearing from you with regards to this.</p>	2019/059	<p>Thank you for your email. I'm sorry for any noise caused by aircraft visiting Blackbushe. Your house in Woodlands, Yateley is directly under the approach / takeoff path of the airport and is crucially not within one of our noise abatement areas but right outside it.</p> <p>I'm sure you can appreciate that being so close to the runway threshold, aircraft are of course low over this area. When departing, we ask aircraft to make a 10° turn to the south to reduce the impact of noise here, but this can only be done if safe to do so, as aircraft are primarily concerned with climbing at a good rate to avoid stalling the aircraft.</p> <p>Ok arrival, aircraft typically line up at least a mile away from the runway, again in order to safely land.</p> <p>The aircraft you mention are training aircraft. All pilots must practice landings and takeoffs as they pursue their licence and airfields like Blackbushe play a vital role in training commercial pilots of the future, something of value to the community as a whole.</p> <p>You can review our noise abatement areas and guidance we give to pilots on our website at: www.blackbusheairport.co.uk/noise</p> <p>Thanks, Chris Gazzard</p>	
25/08/2019	Mr Mackay	23/08/2019	18:25:0 PM	<p>Single engine aircraft, white with reddish/orange markings, retracted undercarriage, registration GOARU made a deliberate low pass over the Yateley housing estates area of Monteagle (Ryves Avenue) before climbing and heading back towards Blackbushe.</p> <p>The noise was particularly obtrusive I suspect due to the aircraft having selected fine pitch on the propeller.</p>	2019/060		<p>Having spoken to the pilot, he was rejoining from the North. The pilot had left the QNH set, rather than the QFE, which put him lower than he intended. He applied more power to climb, and in turn drifted further towards the housing. Critically, this complaint came from a house outside the noise abatement area.</p>
27/08/2019	Mr Hall	27/08/2019	14:50	<p>Chris at 2.50 today one of your planes flew low over the centre of my house LOW while the window cleaner was at the top of the house cleaning windows at the bottom of the house were six of us having a meeting in the garden .</p> <p>All of the people here including the widow cleaner were amazed it flew over the centre of the house LOW heading towards your airport. But according to you it never happens 😞 .</p> <p>Again I ask you to stop this happening would you like names and addresses of the people attending the meeting as well as the window cleaner.</p> <p>I am here from the 26/9 unless there is a General Election . I am away with the family from 12/9 to 25/9.</p> <p>I look forward to meeting you at my house when you have arranged the date after 26/9.</p> <p>Please bring any current aircraft movements from May to current and last years .</p> <p>See you in September Chris</p> <p>Mr Hall</p>	2019/061		<p>I have not yet been able to organise a date as I have been out of the office on a training course. I will endeavour to do so in the coming weeks.</p>

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03/09/2019	Mr Simpson	02/09/2019	?	<p>This appears to be an infringement of noise abatement area. Others noted, but no transponders.</p> <p>Best regards Mr Simpson</p> <p>Reply:</p> <p>Hi Chris,</p> <p>Many thanks for your detailed reply and clarification of the rules.</p> <p>As an ex BA engineer I am not usually in the business of complaining about aircraft, but there does seem to be an increase in the overflying of the restricted areas of Yateley, strangely, often below 2000ft, and with no transponder showing on Flight Radar24.</p> <p>Best regards Mr Simpson</p>	2019/062	<p>The image provided shows G-BZEB from FlightRadar24. The track climbs out on the downwind leg to an altitude of 2,200 ft, before turning north over Yateley, and then turning south to head towards Farnborough.</p>	<p>Hi Mr Simpson</p> <p>Thank you for your email which has been logged under ref 2019/062</p> <p>You are correct in that the track below appears to show an aircraft departing Blackbushe and overflying Yateley. This is a bit of a tricky one. Immediately to the south of us is controlled airspace around Farnborough. The picture you have sent shows G-BZEB in our overhead. This is the area above 2000 ft, and below the 3,500 ft of Heathrow Controlled airspace above us. The airliners you'll see regularly over Yateley are usually above 3,500 ft. Crucially, any GA aircraft not in controlled airspace, whether they are visiting Blackbushe or not, are free to use that piece of airspace between 2,000 ft and 3,500 ft. There is nothing anybody can do to stop them, and so I do often regularly observe aircraft over Yateley at this altitude.</p> <p>On this occasion, I can see GBZEB was heading south. In order to transit the Farnborough airspace to the south, aircraft have to take-off, and climb out of our ATZ into our overhead before calling Farnborough for a clearance to transit. Usually this is fairly seamless, and indeed we cooperate with Farnborough to try and expedite this as much as possible. Pilots don't like flying in circles waiting, and while they are in our overhead they are a potential hazard to anything wishing to join.</p> <p>I would imagine that in this case, G-BZEB was not given permission to immediately transit, and was asked to hold for a minute or two, or to slot behind a jet arriving into Farnborough. In this case, he had no choice but to hold above Blackbushe.</p> <p>For aircraft using Blackbushe we ask them to avoid our noise abatement areas. This is prominently available on our website for all pilots to read: https://www.blackbusheairport.co.uk/aerodrome. We also remind pilots regularly on an individual basis and as a community. Therefore, I will send a reminder to the pilot in question, but will just say that for the reasons mentioned above, as he was outside our ATZ, and therefore entirely within the rules of the air, there's not really anything we can do as an airport to prevent them overflying in these circumstances.</p> <p>Thanks, Chris</p>

Blackbushe Airport Noise Complaints - 14th March 2019 - 2nd October 2019



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16/09/2019	Mr Jones	15/09/2019	09:30	<p>Dilly Lane Hartley Wintney</p> <p>Dear Sir / Madam, Sunday morning was invaded by a series of low, slow flying helicopters (from about 09:15) disturbing the peace, together with a low Exec Jet (approx 10:30) - Two jets on the tail fin, blue and white livery. We have noticed significantly more aircraft noise recently with Light Planes and Exec Jets turning over the house, many of which seem pretty low.. I will begin to create a log of these.</p> <p>Please also provide a direct email address.</p> <p>Yours Mr Jones</p>	2019/063	<p>Hi Mr Jones, Thank you for logging this on our website which has been recorded under reference 2019/063 . You have direct emails for us (admin@blackbusheairport.co.uk) or indeed my personal one here. I would however ask that you use the form, as this ensures it is logged correctly, and nothing will get missed. With regards to Sunday morning I've take some time this morning to investigate. We look into every noise complaint, and take them seriously. On Sunday Morning we did not have any jets or executive aircraft use the aerodrome whatsoever. Helicopter-wise, we had a single helicopter operated by a resident flying school which was undertaking training flights. However, both of these departed to the North West. I've attached their flight tracks as images here for you. Hartley Wintney is in an unfortunate position geographically. It lies outside of our ATZ, and therefore is in open "Class G" airspace which is open to all, at any altitude below 6,000 ft. It is also close to the M3 and railway line which are used as "Heli Lanes" for helicopters coming from central London to the South-West. One of my colleagues lives in the newbuild development off Damson Drive, and informed me this morning that he too noticed the helicopter activity but that they were coming from London, heading to Goodwood for the Goodwood Revival. At Blackbushe, we have a noise abatement area over Hartley Wintney. Whilst your house is not contained within it, it is very close. This noise abatement area only applies to traffic using Blackbushe. For aircraft travelling North/South, there is a gap to be struck between Farnborough, Blackbushe, and RAF Odiham which avoids them infringing on protected airspace, and Hartley Wintney lies directly under this commonly used route. As an example, I found one helicopter (GCGCD) transiting this area at approximately 09:11 local time, which came directly over you at about ~2,200 ft amsl (~1,900 ft above ground level). For the Jets, to be at this level, they could only have been from Farnborough. I myself live on the east edge of Hook and see the large amount of low traffic that originates from Farnborough, but entirely within the appropriate rules of the air. I hope this helps. Thanks, Chris</p>	
30/09/2019	Mr Dunn	30/09/2019	17:01	<p>A man called the tower to let us know the GFPSA was coming back to us and was ridiculously low over Mattingly, he said he just wanted to let us know.</p>	2019/064	<p>GFPSA was out in the local area and was on the frequency when the phone call was recieved, i couldnt quite tell what the man was after.</p>	<p>Mr Dunn is well aware that this area is used by a multitude of aircraft (including those from other aerodromes) to conduct aerobatic flights and Practice Forced Landings (PFL). During a PFL, pilots will practice cutting off power from the engine to simulate an engine failure. They will then select an empty field and configure and manouvre the aircraft as if they were attempting to land in it. When they reach about 500 ft they will reapply full power and climb. This is an essential part of learning to fly, and many pilots will practice this every time the fly in order to be prepared for the worst. It does create noise on the ground, aircraft do appear low, but they are perfectly within their rights to do so, and in accordance with the Air Navigation Order. Blackbushe has no authority to prevent them from doing this.</p>